

## Response to Request for Information

Reference      FOI 121549  
Date            10 December 2015

### ***Pest Control Services***

**Request:**

Name of Council: Wolverhampton City Council -Please enter your information into the table below.

No.	Question	Response 2011/2012	Response 2012/2013	Response 2013/2014	Response 2014/2015
1	Do you offer a pest control service to the public, and if so is the service delivered in-house by the Council or contracted out to a 3rd party? Y=Yes, N=No, C=Contract out NB Please give Company name(s) of 3rd party providers	Y	Y	Y	Y
2	Do you charge for your pest control service?	Y	Y	Y	Y
3	How many individuals were employed by the council between 1st April 2012 and 31st March 2013,	3	3	2	2
4	How many full time equivalents (FTE) is this?	3	3	2	2
5	Of those individuals, how many were employed as servicing technicians?	3	3	2	2
6	How many full time equivalents (FTE) is this?	3	3	2	2
7	How many initial reactive domestic service requests involving rats did the council deploy one or more	2166	1970	770	760
8	How many initial reactive domestic service requests involving <b>mice</b> did the council	812	811	452	401
9	How many initial reactive domestic service requests involving mammals (other than rats or mice, Eg. Foxes, Squirrels, Rabbits etc...) did the	0	0	0	0
10	How many initial reactive domestic service requests involving <b>wasps</b> did council deploy one or more	327	103	180	206

11	How many initial reactive domestic service requests involving <b>bedbugs</b> did the council deploy one or more	477	493	291	338
12	How many initial reactive domestic service requests involving <b>ants</b> did the council deploy one or more technicians to between 1st April 2012	17	21	9	24
13	How many initial reactive domestic service requests involving <b>cockroaches</b> did the council deploy	210	129	45	47
14	How many initial reactive domestic service requests involving <b>insects other than those listed above (Eg. Fleas, Bees, Mites etc...)</b> did the	222	173	120	98
15	How many initial reactive domestic service requests involving <b>birds</b> did the council deploy one or more	0	0	0	0
16	Are you intending to continue providing pest control services to your community	Y	Y	Y	Y

17. The analysis of this survey will use UK Census data on population of your Borough to rank Local Authorities. Is this information correct?

Statistic	Answer	C
Population:	252,987	Y

18. If you wish to explain any significant changes in the data, please do so below, or add in an additional sheet. Please use the question numbers so we know which figures you are referring to.

<https://www.wolverhampton.gov.uk/article/3312/Make-a-pest-control-booking>  
 Chargeable service however rats, mice, cockroaches, bedbugs, fleas treated free of charge when on resident on maximum housing/council tax benefit. See web page above:

BPCA would like to work with Local Authorities to assist you in explaining the data, and to help you deliver positive messages about pest control to your audiences. If you would like us to help with this, please tick the box and provide contact email for someone who can lead on this issue.	<input type="checkbox"/> Name
	email
Form Completed <b>Paul Hodgetts</b> By (Print Name)	Job <b>Service Manager, Public Realm Services</b>
Signature	Date <b>15/12/2015</b>