

Response to Request for Information

Reference FOI 111560
Date 11 November 2015

Commissioned Services for Adults

Request:

- In the 12 months commencing 1 October 2014 how many (a) Independent Mental Capacity Advocates or (b) trained advocates were used through commissioned services for adults deemed to have a lack of capacity and who were involved in a safeguarding referral.

a) 6 Independent Mental Capacity Advocates were used

b) 91 Other advocates were used

It is not possible to determine if the advocate was arranged through commissioned services as this information is not recorded.

Although the figures provided relate to advocates that have been used in cases where the adult was deemed to lack capacity, this does not mean that the adult received a formal mental capacity assessment.

- In the 12 months commencing 1 October 2014 how many residential care homes for older people commissioned by you have
 - a) Been rated inadequate by the regulator, and how many for more than 12 months? How many service users are placed by you in these services?
There is one residential (with nursing) care service in Wolverhampton rated overall 'inadequate' by CQC. There are nine CofWC funded service users placed there (figures from October 2015).
 - b) Been rated as requiring improvement by the regulator, and how many for more than 12 months? How many service users are placed by you in these services?
As of October 2015, there are 25 services (including the above) which are rated as 'requiring improvement' in one or more outcome areas; 14 are rated overall 'Requires Improvement'
 - c) Issued with a requirement notice? How many service users are placed by you in these services?
None

d) Issued with a warning notice? How many service users are placed by you in these services?

None that WCC is aware of, however CQC does not always inform the Council when a requirement or warning notice is issued.

e) Placed in special measures? How many service users are placed by you in these services?

There are two residential (with nursing) services in 'special measures' including the one rated 'inadequate' above; there are currently 28 CofWC funded service users in these services.

- In the 12 months commencing 1 October 2014 how many domiciliary care services for older people commissioned by you have
 - a) Been rated inadequate by the regulator, and how many for more than 12 months? How many service users are placed by you in these services?
 - b) Been rated as requiring improvement by the regulator, and how many for more than 12 months? How many service users are placed by you in these services?
 - c) Issued with a requirement notice? How many service users are placed by you in these services?
 - d) Issued with a warning notice? How many service users are placed by you in these services?
 - e) Placed in special measures? How many service users are placed by you in these services?

There are no domiciliary care agencies currently rated 'inadequate' overall with which CofWC currently contract. There are two services physically located in Wolverhampton rated inadequate, CofWC does not directly contract or fund any placements or packages with either of them, though it is impossible to determine if any of our service users with personal budgets are employing assistance through the agencies.

As of today, there are 7 domiciliary care services (including the above) either registered in Wolverhampton or with which CofWC contracts that are rated as 'requiring improvement' in one or more outcome areas.