



Response to Request for Information

Reference FOI 111510
Date 3 November 2015

Annual Spend for Contact Centre

Request:

For the contact centre do you have the annual spend for this please?

The contact centre cost is zero as it is included within the Mitel maintenance contract.

For the inbound network services this was due to go to new framework do you have the new information for this please.

This will be going out to tender on RM1045 in December 2015