



## Response to Request for Information

Reference      FOI 091529  
Date            7 September 2015

### ***Domiciliary Care Visits***

**Request:**

1) The total number of adult domiciliary care visits commissioned by your council, broken down by year.

2009-10: 1,146,281  
2010-11: 1,056,388  
2011-12: 1,032,638  
2012-13: 930,395  
2013-14: 662,942  
2014-15: 332,860

2) The total number of domiciliary care visits commissioned by your council of 15 minutes or less in duration, broken down by year.

2009-10: 237,741  
2010-11: 227,816  
2011-12: 214,282  
2012-13: 150,265  
2013-14: 62,335  
2014-15: 37,343

3) The total number of domiciliary care visits commissioned by your council of 10 minutes or less in duration, broken down by year.

*We do not commission domiciliary care visits of less than 15 minutes.*

4) The total number of domiciliary care visits commissioned by your council of 5 minutes or less in duration, broken down by year.

*We do not commission domiciliary care visits of less than 15 minutes.*

- 5) The average commissioned price per hour of each of the above.

	<b>Average Price Per Hour</b>
<b>2009-10</b>	£17.05
<b>2010-11</b>	£15.88
<b>2011-12</b>	£13.49
<b>2012-13</b>	£13.14
<b>2013-14</b>	£12.75
<b>2014-15</b>	£12.71

- 6) The total number of complaints received related to domiciliary care visits of 15 minutes or under.

Following reasonable enquiries, it has been established that the Council does not hold the above information. Consequently, we are unable to provide any information relating to the above, as per Section 1(1)(a) of the Act:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request."

This is because that domiciliary care is provided by external organisations and therefore any complaints in relation to this would be sent direct to those providers.