



## Response to Request for Information

Reference      FOI 0815140  
Date            27 August 2015

### ***Domiciliary Care***

#### **Request and response in 'blue':**

Please find below a number of questions relating to social care provision to be considered under the Freedom of Information Act. Please answer each question in respect to the area covered by your local authority.

#### FOI questions

1. How many people received domiciliary care commissioned by the local authority in each of the following financial years?
  - a) 2013/14  
18-64 = 464 – Clients  
Over 65 = 1,212 Clients
  - b) 2014/15  
18-64 = 400 – Clients  
Over 64 = 1,171 Clients
  - c) 2015/16\*  
18-64 = 342 – Clients  
Over 64 = 895 – Clients

For each year please state how many were aged i) 18 -64 ii) 65+.

2. What was the total amount spent by the local authority on domiciliary care services commissioned from external providers in each of the following financial years?
  - a) 2013/14 - £9.920M
  - b) 2014/15 - £9.829M
  - c) 2015/16\* - £2.819M (To end of Aug)
3. In total, how many hours of domiciliary care were commissioned by the local authority from external providers in each of the following financial years?
  - a) 2013/14  
575,192 hours

- b) 2014/15  
663,385 hours
  - c) 2015/16\*  
237,986 hours (as at middle Aug 2014)
4. In the past year, what percentage of domiciliary care visits commissioned from external providers were delivered in
- a) 15 minutes or less  
In 2014/15, 12% of domiciliary care visits commissioned were for 15 minutes.
  - b) 16 – 30 minutes  
In 2014/15, 71% of domiciliary care visits commissioned were for 30 minutes
5. Has the council changed its policy in relation to 15-minute visits following the introduction of Care Act 2014 statutory guidance on commissioning in April 2015?
- Wolverhampton does commission packages of care which include visits by paid carers for periods of less than half an hour. These brief visits are specifically to undertake tasks which can be reasonably expected to take the fifteen minutes allocated. These tasks usually, but not exclusively, relate to the oversight of a service user taking prescribed medication. The relationship between paid carers, their employing provider agencies and our Brokerage team is one which allows flexibility for paid carers to respond appropriately to a service user whose needs may require a longer visit on a given day.
6. What is the average hourly rate at which the local authority currently commissions domiciliary care services from external providers for those aged?
- a) 18-64  
£12.96
  - b) 65+  
£12.65
7. What is the average hourly rate at which the local authority currently commissions domiciliary care services from external providers for
- a) Adults aged 18 – 64 with a learning disability  
£12.97
  - b) Adults aged 18 – 64 with a physical disability (including sensory impairment)  
£12.99
  - c) Adults aged 65+ with a learning disability  
£12.88
  - d) Adults aged 65+ with a physical disability (including sensory impairment)  
£12.70

8. What was the local authority's total budget for adult social care in each of the following years

- a) 2013/14 £84.467M
- b) 2014/15 £79.122M
- c) 2015/16\* £28.215M (To end of Aug)

9. In total, how much did the local authority spend on direct payments to people in receipt of council-funded social care in each of the following years

- a) 2013/14 £6.414M
  - b) 2014/15 £6.151M
  - c) 2015/16\* £2.181M (To end of Aug)
- (\*year to date)