



Response to Request for Information

Reference FOI 0815115
Date 21 August 2015

Reablement/Outreach Services

Request and response 'blue':

I am writing to request details of the council's Domiciliary Care and Reablement/Outreach services provided to adults with learning disabilities and mental health needs. I would be grateful if you could supply the following information:

1. The current volume of domiciliary care services provided to adults with learning disabilities and mental health need by the council through its in-house service (if there is such provision), in terms of hours delivered in 2014/15.
[515.25 hours per week, which equates to 26,793 in total in 2014/15](#)
2. The current volume of domiciliary care services commissioned by the council from private providers, in terms of hours delivered in 2014/15.
[LD Hours Delivered in 2014/15 from private providers: 74,084 Hours](#)
[MH Hours Delivered in 2014/15 from private providers: 10,227 Hours](#)
3. The current contractual arrangements the council has entered into with private providers for the provision of domiciliary care services, i.e. Whether the council has a preferred list of providers, if this is open or closed, whether the council operates with Block contracts, Cost and Volume contracts, Individual Service arrangements (Spot contracts), Supplier framework or other arrangements, when the contract arrangement commenced and the duration of the arrangement.
[Closed Supplier framework, the contract is due to be re-tendered in 2015](#)
4. The name and business address of each private provider contracted to the council, and the volume of work undertaken by each provider in 2014/15, in terms of hours delivered.
[In respect of the information identifying name and business address and the volume of work undertaken by each provider has been withheld.](#)

[The Council considers that the information you have requested, which we have Identified above, is exempt from disclosure under Section 43 of the Freedom of Information Act. Section 43 of the Act permits the Council to withhold information if its disclosure would, or would be likely to, prejudice the](#)

commercial interests of any person, including the public authority holding it. We should explain that Section 43 of the Freedom of Information Act 2000 permits the Council to withhold information if its disclosure would, or would be likely to, prejudice the commercial interest of any person, including the Public Authority holding it. The Council considers that to disclose the information you have requested, at this stage, would prejudice the commercial interests of the parties mentioned above and this information is therefore exempt from disclosure under section 43 of the Act.

This information is commercially sensitive to the tenderers and it is important to their competitiveness that they are able to remain as a participant in the market. When considering public interest for and against disclosure of this requested information, the Council considers that the public interest in withholding the information from disclosure to the wider world outweighs the public interest in disclosure.

5. The expected date that the council will re-tender the contract for its domiciliary care service.
Please see Q3
6. The current volume of Reablement and Outreach Care (also known as rehabilitation and aid to recovery) services provided to adults with learning disabilities and mental health need by the council through its in-house service (if there is such provision), in terms of hours delivered in 2014/15.
208.75 hours per week Enablement support, which equates to 10,816 in 2014/15
7. The current volume of Reablement and Outreach care services commissioned by the council from private providers, in terms of hours delivered in 2014/15.
We did not commission reablement care services from private providers for LD and M.H., the outreach number is included in Q2
8. The current contractual arrangements the council has entered into with private providers for the provision of Reablement care services (if any), i.e. Whether the council has a preferred list of providers, if this is open or closed, whether the council operates with Block contracts, Cost and Volume contracts, Individual Service arrangements (Spot contracts), Supplier framework or other arrangements, when the contract arrangement commenced and the duration of the arrangement.
Please see Q3
9. The name and business address of each private provider contracted to the council for Reablement care (if any), and the volume of work undertaken by each provider in 2014/15, in terms of hours delivered.
Please see Q4
10. If private sector providers are used, the expected date that the council will re-tender the contract for its Reablement care service. If the service is wholly in-house, does the council have any plans to outsource this service or to seek additional capacity from private sector providers.

There are no plans to outsource this service

11. Whether the rates paid to care providers are set by the council, and if so what they are for the current or most recent year;
£13 per hour
12. If the rates paid to care providers are established by competitive tendering, what is the average hourly rate paid by the council for the current or most recent year.
N/A