



Response to Request for Information

Reference FOI 0815100
Date 19 August 2015

Housing Disrepair Claims - Benchmarking

Request:

	2013/14	2014/15
Number of housing disrepair claims that you received under section 11 in period	Total: 21	Total: 18
Total cost of section 11 claims in terms of legal fees and compensation paid in respect of the claims received within that period	Legal Fees: £24,979 Compensation: £12,409	Legal Fees: £7,644 Compensation: £7,516
Success rate in terms of section 11 claims that were refuted in each period	Claims refuted: 6	Claims refuted: 3
Number of cases that end up in court as opposed to the ones that are settled / negotiated outside of court	Court Proceedings issued: 0 Settled out of court: 14 (1 matter still to be concluded)	Court Proceedings issued: 2 Settled out of court: 8 (7 matters still to be concluded)
Is there a particular legal services provider, which you receive the majority of your claims from? If the answer to this question is yes, please could you	Name: Pedmore Legal Stourbridge	Name: Pedmore Legal Stourbridge

[NOT PROTECTIVELY MARKED]

estimate the proportion e.g. 70%.	% 80	% 70
Number of housing disrepair claims received under section 82 of the Environmental Protection Act 1990 for 2013/14 and 2014/15 (if any). The reason for asking this question is that WHG have not had any claims under section 82 for quite a few years now and were just wondering if this is a similar theme.	Total: NIL	Total: NIL