



Response to Request for Information

Reference FOI 071548
Date 13 July 2015

Enterprise Resource Management

Request and response in 'blue':

"Please could you provide the following information regarding your ERP / Finance system:

1. What ERP (Enterprise Resource Management) or Finance system is currently used at the council? [Agresso Business World 5.6.3](#)
2. When does your contract expire? [22nd April 2018](#)
3. Do you have any planned upgrades of the software? If so, when? [Upgrade to Milestone 4 currently planned to be completed by 31 March 2016](#)
4. Are you planning to go to market for a different ERP/ Finance system? If so, when? [See answer to question 2](#)
5. How many users / licenses of the system do you have at the council? [One licence covering the whole system. 4,365 current active users across all clients.](#)
6. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible. [Ian Bosworth, Hub System Transformation Manager, \[ian.bosworth@wolverhampton.gov.uk\]\(mailto:ian.bosworth@wolverhampton.gov.uk\)](#)