



Response to Request for Information

Reference FOI 0715162
Date 30 July 2015

Contract Information

Request and response in 'blue':

This is a request under the FOI Act.

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. Enterprise Resource Planning Software Solutions (ERP)
2. Customer Relationship Management (CRM) Solutions
3. Human Resources (HR) and Payroll Software Solutions
4. Finance Software Solutions

Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category: ERP, CRM, HR, Payroll, Finance?
[CRM ERP](#)
2. Software Supplier: Can you please provide me with the software provider for each contract?
[Belfast City Council](#)
[Unit 4 Business World](#)
3. Software Brand: Can you please provide me with the actual name of the software? Please do not provide me with the supplier name again please provide me with the actual software name?
[LACRM](#)
[Agresso version 5.6.3](#)

4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract?
[Basic CRM solution with limited integration, support and maintenance per annum.](#)
[Integrated system with maintenance provided per annum for HR, Payroll, Procurement and Finance Modules.](#)
5. Number of Users/Licenses: What is the total number of user/licenses for this contract?
[150](#)
[1 licence covering 4,365 web based active users](#)
6. Annual Spend: What is the annual average spend for each contract?
[£11,400](#)
[£176,000 per annum across whole system](#)
7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
[Rolling contract \(only licence/support and maintenance has been renewed on annual basis\)](#)
[Contract expires on 22 April 2018](#)
8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
[01/04/2004](#)
[23/04/2013](#)
9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
[31/05/2016](#)
[22/04/2018](#)
10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.
[No Review, contract will be terminated at the contract end date.](#)
[22-04-2017](#)
11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract.
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