



Response to Request for Information

Reference FOI 071514
Date 03 July 2015

Health Services Commissioned from Community Pharmacies

Request and our response in 'blue':

I am writing to request information on the health services commissioned from community pharmacies within your local authority. This information will form part of a research project carried out by the Medway School of Pharmacy.

We seek information on:

1. All public health services commissioned from community pharmacies by the authority in the last 12 months. Such services could include those listed in (10) below.
 - Needle Exchange & Supervised Consumption
 - Emergency Hormonal Contraception
 - Smoking Intervention
 - Nicotine Replacement Therapy

2. Number of pharmacy sites providing each commissioned service in the last 12 months.
 - Needle Exchange - 32
 - Supervised Consumption - 32
 - Emergency Hormonal Contraception - 36
 - Smoking Intervention - 17
 - Nicotine Replacement Therapy - 60

3. Number of service episodes in the last 12 months.
 - **Needle Exchange**
 - Needle Exchange Packs Issues – 22,650
 - Needle Exchange Packs Returned – 10,366

 - **Supervised Consumption**
 - Supervised Consumption Subutex – 15,635

- Supervised Consumption Methadone – 45,154
 - **Emergency Hormonal Contraception**
 - EHC Consultation – 3,435
 - Levonelle Prescribed – 3,166
 - **Smoking Intervention**
 - Nicotine Replacement Therapy – We do not hold this information as it is managed and stored by our smoking cessation provider at the Royal Wolverhampton NHS Trust.
4. The payments made to providers for the commissioned services, including reimbursement for consumable expenditure (ideally at provider level, but if this is not permitted for commercial reasons, then the service level agreement payment schedule will suffice)
- **Needle Exchange**
 - Issued £1.00
 - Returned £0.50
 - **Supervised Consumption**
 - Methadone £2.50
 - Subutex £3.00
 - **Emergency Hormonal Contraception**
 - EHC Consultation Fee £10.48
 - Levonelle 2 Trade Price £6.27
 - **Smoking Intervention**
 - 4 weeks quits £56.17
 - 12 weeks quits £109.00
 - **Nicotine Replacement Therapy**
 - Handling charge - £2.50/consultation
 - Reimbursement of NRT at Trade Price
5. The training and support provided (funded by the Local Authority) or required for each service commissioned:
- **Emergency Hormonal Contraception**
 - Adherence to GPhC code of ethics
 - Formal consultation room (meeting Pharmacy Contract Advanced Services standards)
 - Completion of the latest distance learning CPPE course for EHC (currently 2011)
 - Attendance by the pharmacy contractor at a workshop if there is a significant change in the service specification, e.g. significant change to PGD and documented cascade to pharmacists and locums
 - Completion of CPPE training on Child Protection

- Needle Exchange
 - Adherence to GPhC code of ethics
 - Formal consultation room (meeting Pharmacy Contract Advanced Services standards)
 - CPPE substance use and misuse module 2011
 - Attend 75% of the Public Health organised training events
 - Staff involved in the delivery of this service should be offered immunisation for Hepatitis B

 - Supervised Consumption
 - Adherence to GPhC code of ethics
 - Formal consultation room (meeting Pharmacy Contract Advanced Services standards)
 - CPPE substance use and misuse module 2011
 - Attend 75% of the Public Health organised training events

 - Smoking Intervention
 - Adherence to GPhC code of ethics
 - Formal consultation room (meeting Pharmacy Contract Advanced Services standards)
 - Providers of smoking interventions must be identified and competence checked by the Healthy Lifestyle Service. This must be at least NCST level 1 and working towards NCST level 2. Training opportunities are provided by the Healthy Lifestyle Service to address competency gaps

 - Nicotine Replacement Therapy
 - Adherence to GPhC code of ethics
 - Formal consultation room (meeting Pharmacy Contract Advanced Services standards)
6. Methods of collecting data on delivery, for payment or audit purposes, for each service commissioned:
- Needle Exchange - paper based
 - Supervised Consumption – paper based
 - Emergency Hormonal Contraception – paper based
 - Smoking Intervention – paper based
 - Nicotine Replacement Therapy – paper based
7. Methods of collecting information on follow-up and outcomes of services:
- a. For what services is information collected on whether providers conduct any follow-up
Smoking Interventions
 - All 4 week quits are monitored and reported to the Dept. of Health Quarterly
 - b. How is this information collected?
 - All 4 week quits are reported to the Commissioner and Provider and the provider submits the Quarterly DoH return

- c. How are outcomes of service delivery assessed?
- Assessed against outcome measures and quality measure as per SLA
8. Methods of referral following service provision or agreements for transfer between service providers and other health or social care providers
- a. For what services is direct electronic referral to the GP used (e.g. via e-mail or shared network)
- None
- b. For what services must the provider send a written referral to the GP?
- None
- c. For what services can a provider make an appointment with a medical practice directly on behalf of a service user?
- None
- d. Any other referral mechanisms used
- Supervised Consumption
 - Key worker if necessary

 - Emergency Hormonal Contraception
 - General Practice
 - Contraception and Sexual Health Service
 - GUM service
 - Brook chlamydia programme
9. Details of any services provided via a subcontract (e.g. through a local NHS trust, via a company, a third sector organisation etc.) and the commissioning structure for this.
- No pharmacy services sub-contracted
10. Possible pharmacy public health services that may be commissioned by the local authority (note, this list is illustrative and is not exhaustive):
- a. Screening and brief interventions for alcohol
 - b. Blood pressure monitoring
 - c. NHS Health Checks
 - d. Chlamydia screening
 - e. Cholesterol testing
 - f. Needle and syringe programmes
 - g. Directly observed treatment e.g. for TB
 - h. Hepatitis screening
 - i. Influenza vaccination
 - j. Minor Ailments Schemes
 - k. Cancer screening
 - l. Stop smoking services, including supply of NRT
 - m. Supervised consumption for drug misusers
 - n. Supply of free condoms
 - o. Travel vaccination services
 - p. Weight management support
 - q. Supply of medicines under group direction of:
 - i. Bupropion/Varenicline for stopping smoking
 - ii. Emergency hormonal contraception

[NOT PROTECTIVELY MARKED]

- iii. Oral contraception
- iv. Orlistat for weight loss
- v. Anti-malarial tablets
- vi. Antibacterials for chlamydia
- vii. Emergency planning e.g. ciprofloxacin for anthrax
- viii. Antivirals for influenza

We are looking at a number of different proposals for how pharmacy services may deliver and improve public health outcomes.