



## Response to Request for Information

Reference      FOI 0615164  
Date            29 June 2015

### ***Care to Home Contracts in Wolverhampton Council***

#### **Request:**

Please provide answer to the following questions:

- Who is your main contact for Commissioning Services for Adult Social Care? [Kathy Roper \(Head of All Age Disability Commissioning\)](#) and [Paul Smith \(Interim Head of Older Peoples' Commissioning\)](#)
- Do you currently use an IT system to support your contract management? If Yes please name the system and suppliers? [No](#).
- Once service users are assessed, what is the split between self-funders and people reliant on the local authority to pay for their care (full or part)? [97% are Local Authority funded and just 3% are Full Cost Payers \(as of today\)](#).

[Full cost payers are clients who have been assessed by us as having to pay the full cost of their care following an community care assessment where they have requested that the Local Authority commission the care on their behalf as opposed to Self Funders who are people who pay for their care privately and the council have no involvement in commissioning their care.](#)

- Do you provide brokerage services for self/part funders? [Yes](#)
- Do you use/plan to use micro-procurement/commissioning? [Yes, this is being considered](#)
- Do private brokers operate in your area? [We are not aware of any private brokers operating in our area.](#)
- How do you currently procure your services, please provide information of the split between the following methods? e.g. via commissioning teams, social workers do it themselves, panels for expensive care packages, micro-procurement/commissioning, personalisation/self-directed support • What is the proportion of the above? [There is a mixture of brokerage team, social workers and panels.](#)
- Please provide me with an estimated split between all of your service types • How many providers do you contract with and are they internal/external? [We would only have contracts with external providers, but we do have in-house services which are utilised. The number of providers is extensive and due to the spot purchased nature of many of the services it is very difficult to provide an accurate response to this question. In addition we have a number of framework contracts that include a high number of suppliers but we may not](#)

[NOT PROTECTIVELY MARKED]

- actually place with all of those suppliers.
- How many contracts and of what type does your councils manage in the commissioning of adult social care services? e.g. is it referrals to in-house services, predominantly spot purchasing, purchasing under framework contracts/agreements, block contracts or cost and volume contracts • See answer above – there is a mixture.
  - Do you have a performance management framework for monitoring the performance of providers? If so then would it be possible to forward or provide a link to it. We do not have a standard performance framework, arrangements differ according to contract.

We would also like to further add that Wolverhampton City Council will be publishing its Market Position Statement in the Autumn