



Response to Request for Information

Reference FOI 0615157
Date 29 June 2015

Working Practices Within Local Authorities

Request:

- Q 1: Please confirm if your Council has a lone working policy.
[Wolverhampton City Council has a lone worker policy.](#)
- Q2: Are risk assessments conducted for employees when working alone?
[Risk assessments are undertaken for employees undertaking lone worker activities.](#)
- Q3: How many of your employees have reported assaults/attacks whilst working alone for the year 2014?
[We do not currently record if the recipient of an aggressive incident is a lone worker, however we have recently reviewed the process and this will be added.](#)
- Q3: Please confirm whether any staff use protective equipment (personal alarms/mobile phones/apps). If no, please skip to Q7.
[We provide lone worker devices to eligible employees.](#)
- Q4: Does your Council use an external supplier for these alarms/apps? If so, who?
[Yes; AVR Group](#)
- Q5: How many personal alarms or mobile phones does your Council have for the provision of lone working staff?
[Approximately 20](#)
- Q6: How much is spent on the provision for lone worker protection per annum?
[£29,000](#)
- Q7: Please provide the job titles of the persons who are / or would be responsible for your lone worker policy and the purchasing of personal alarms/mobiles/apps
[Safety Health and Wellbeing Manager – Dawn Phillips](#)

[NOT PROTECTIVELY MARKED]

Q8: Please list the name and contact details (phone, email) of these person(s)
Dawn Phillips – dawn.phillips@wolverhampton.gov.uk