



Response to Request for Information

Reference FOI 0615148
Date 26 June 2015

Suspensions or cancellations of admissions to homes

Request:

This is a request under the Freedom of Information Act.

Please could you let me know, for calendar year 2014 and 2015 (to date):

- a) The number of care/nursing/residential homes to which the authority has suspended or cancelled admissions in this period;
- b) The name of each home and its operator/provider with whom the contract is held;
- c) The date at which each suspension started and finished (if it has not finished please state that it is ongoing)
- d) If the contract has been cancelled please state the date of cancellation
- e) The reason for the suspension/cancellation
- f) Please indicate for each suspension/cancellation whether it was made public by the authority.

Response:

In respect of the information identifying care homes and providers has been withheld

The Council considers that the information you have requested, which we have Identified above, is exempt from disclosure under Section 43 of the Freedom of Information Act. Section 43 of the Act permits the Council to withhold information if its disclosure would, or would be likely to, prejudice the commercial interests of any person, including the public authority holding it.

We should explain that Section 43 of the Freedom of Information Act 2000 permits the Council to withhold information if its disclosure would, or would be likely to, prejudice the commercial interest of any person, including the Public Authority holding it. The Council considers that to disclose the information you have requested, at this stage, would prejudice the commercial interests of the parties mentioned above and this information is therefore exempt from disclosure under section 43 of the Act.

This information is commercially sensitive to the tenderers and it is important to their competitiveness that they are able to remain as a participant in the market. When considering public interest for and against disclosure of this requested information, the Council considers that the public interest in withholding the information from disclosure to the wider world outweighs the public interest in disclosure. This is because in all cases, people using the service and families of people using the service are always informed if a service is suspended and residents are therefore appropriately safeguarded. The Council however considers that taking historical information regarding suspension of service out of context can have a detrimental impact on a provider's current business. The fact that services have been suspended in the past does not mean that the current service is poor.

Children's Suspension List:

Suspension start date 20/06/2014

Suspension reasons are:-

- Lack of achievement of identified outcomes for young people
- Inability of staff to exercise appropriate care and control of young people
- Stability of Registered Manager
- Stability of staff team
- Skills and qualifications of staff team
- Communication
- Use of bank staff
- Condition of the building
- Lack of achievement of identified outcomes for young people
- Concerns regarding staffing of the home

We are still only using 3 out of 4 beds now.

Adults Suspension List for the period 01/01/2014 to 22/07/2015 - below:

Suspension From	Suspension Lifted	Suspended By	Reason for Suspension / Date Lifted
13/02/2015	21/04/2015	Wolverhampton	21/04/2015 Suspension Lifted 19/03/2015 Partial lift with restrictions 13/02/2015 Suspended due to quality of care issues
21/05/2015	On going	Wolverhampton	21/05/2015 Suspended due to concerns following multiple safeguarding referrals, service management and clinical standards
12/12/2013	10/10/2014	Wolverhampton	10/10/2014 - Suspension Lifted 03/04/2014 Partial Lift with restrictions 12/12/2013 Suspended due to lack of appropriate management
03/04/2014	22/01/2015	Wolverhampton	22/01/2015 Suspension Lifted 30/10/2014 Partial Lift with restrictions 03/04/2014 Suspended due to concerns around management arrangements
11/11/2013	18/02/2014	Wolverhampton	18/02/2014 Suspension Lifted 11/11/2013 Voluntary Suspension by the service due to concerns around quality of care and management of medication
28/06/2013	19/09/2014	Wolverhampton	19/09/2014 Suspension Lifted 01/08/2014 Partial Lift with restrictions 28/06/2013 Suspension of new placements due to quality and safety
17/11/2014	30/01/2015	Wolverhampton	30/01/2015 Suspension Lifted 17/12/2014 Partial Lift reviewed on 29/01/15 17/11/2014 Suspended due to quality of care issues
16/07/2013	14/05/2014	Wolverhampton	14/05/2014 Suspension Lifted 04/03/2014 Partial Lift reviewed with restrictions 09/12/2013 Partial Lift with restrictions
05/08/2014	On going	Wolverhampton	22/01/2015 Partial Lift with restrictions 05/08/2014 Suspended due to quality of care issues
24/09/2012	On going	Wolverhampton	11/02/2015 Proprietor of this service has changed and was re-registered by CQC. Service remains Partially Suspended to enable new provider to make appropriate improvements 24/09/2012 Suspended due to quality of care issues
26/09/2014	De-registered 11/02/2015	Wolverhampton	11/02/2015 De-registered by provider 26/09/2014 Suspended due to concerns regarding the financial stability of the provider
01/03/2013	22/01/2014	Wolverhampton	22/01/2014 Suspension Lifted 01/03/2013 Suspended due to concerns regarding the financial stability of the provider
21/11/2014	On going	Wolverhampton	21/11/2014 Suspended due to concerns over medication administration and management
25/06/2013	31/01/2014	Wolverhampton	31/01/2014 Suspension Lifted 25/06/2013 Suspended due to multiple safeguarding concerns
04/11/2014	On going	Wolverhampton	22/12/2014 Partial Lift to enable the service to test improvements made with new admissions 04/11/2014 Suspension due to quality of care issues
13/02/2015	On going	Wolverhampton	28/04/2015 Partial Lift due to improvements in care quality and new manager in place 13/02/2015 Suspended due to quality of care issues and concerns over management

Suspensions or cancellations of admissions to homes

Please could you let me know, for calendar year 2014 and 2015 (to date):	Response
a) The number of care/nursing/residential homes to which the authority has suspended or cancelled admissions in this period;	15 homes have been suspended by the Council in the period
b) The name of each care home and its operator/provider with whom the contract is held	There are no block contracts with residential care homes. The full list of companies with whom the Council commission services and makes payment to can be found at the following link: http://data.wolverhampton.gov.uk/View/finance
c) The date at which each suspension started and finished (if it has not finished please state that it is ongoing)	Refer to Suspensions Spreadsheet
d) If the contract has been cancelled please state the date of cancellation	Refer to Suspensions Spreadsheet
e) The reason for the suspension/cancellation	Refer to Suspensions Spreadsheet
f) Please indicate for each suspension/cancellation whether it was made public by the authority.	With regards to whether this information is made public - Wolverhampton send weekly updates to neighbouring local authorities, Wolverhampton Clinical Commissioning Group and the Care Quality Commission. Information about suspension of any business is shared with the people living in the home and family carers