



Response to Request for Information

Reference FOI 0515114
Date 27 May 2015

'Over-Vend' from Parking Meters

Request:

I would like to make a request under the Freedom of Information Act.

Please would you tell me:

- 1 a) How much money the council received in "over-vend" from parking meters in the 2012/13, 2013/14 and 2014/15 financial years.

 b) Please break these figures down by year, so that it is possible to see how much income was received in each financial year.

I define "over-vend" as additional revenue on top of the stated charge received from parking meters that do not give change. For instance, if a charge for parking a car in a car park was £2.80, but the customer paid £3.00 because they did not have exact change and the meter did not give change, then the over-vend would be 20p.

Response:

In response to your request, please find below our data for financial years 2012/13, 2013/14 and 2014/15 that identify overpayments recorded.

01/04/2012 ~ 31/03/2013 Total cash income	01/04/2013 ~ 31/03/2014 Total cash income	01/04/2014 ~ 31/03/2015 Total cash income
£8,140.25	£5,722.14	£7,122.78

Wolverhampton City Council now provide 'Pay on Exit' facilities that also accept card payments, and Pay by Phone facilities.