



Response to Request for Information

Reference FOI 031544
Date 11 March 2015

ICT Information

Request & Response:

1. Council Local Area Network
 - a. What Manufacturer is your council LAN Network?
[Cisco/HP](#)
 - b. What date does your support contract come up for renewal on the LAN Network?
[1st April 2016](#)
 - c. What is the current cost of the LAN Network Support?
[The response to this question falls under **S43: Commercial Interests**. Section 43\(2\) provides an exemption from disclosure where to release information would, or would be likely to prejudice the commercial interests of any party \(including the Public Authority holding it\). Disclosure of the requested information could prejudice pending or future negotiations the Council and schools may be subject to. This is a qualified exemption under the FOI Act which means that consideration must also be given to whether in all the circumstances of the case the public interest favouring disclosure is greater than the public interest in maintaining the exemption. For this reason, we believe that the public interest in withholding this information outweighs the public interest in disclosing the information.](#)
 - d. Which company is the support contract with?
[Intrinsic](#)
2. Council Phone System
 - a. What Manufacturer is your council phone system?
[Mitel/Virginmedia](#)
 - b. When date does your support contract come up for renewal on the Phone System?
[April 2016](#)
 - c. What is the current cost of the phone system Support?

The response to this question falls under **S43: Commercial Interests**. Section 43(2) provides an exemption from disclosure where to release information would, or would be likely to prejudice the commercial interests of any party (including the Public Authority holding it). Disclosure of the requested information could prejudice pending or future negotiations the Council and schools may be subject to. This is a qualified exemption under the FOI Act which means that consideration must also be given to whether in all the circumstances of the case the public interest favouring disclosure is greater than the public interest in maintaining the exemption. For this reason, we believe that the public interest in withholding this information outweighs the public interest in disclosing the information.

- d. Which Company is the support Contract with?
Diasy
3. Storage (SAN)
 - a. What Manufacturer of SAN is used in the Council?
NetApp
 - b. When was the SAN purchased?
August 2013
 - c. How Many Virtual Servers are you running?
349
4. Data Centre
 - a. Does the Council use offsite/Third Party Data Centres?
YES
 - b. What Services and how big are the offsite facilities?
Secondary data centre (backup) services & some test facilities
 - c. When are the contracts due for renewal?
August 2017
5. Cloud Services
 - a. Does the Council use third Party Cloud services?
NO
 - b. What services are used and what size are these?
Not Applicable
 - c. When are the contracts due for renewal?
Not Applicable
6. Contacts
 - a. Who is responsible for ICT in the Council and what are their contact details?
Andrew Hoare
Andrew.Hoare@Wolverhampton.gov.uk

[NOT PROTECTIVELY MARKED]