



Response to Request for Information

Reference FOI 0315145
Date 30 March 2015

Bereavement Services

Request & Request:

1. The number of chapels at Bushbury Crematorium. **Two**

2. The operation of the chapel(s) at the crematorium, specifically:
 - (a) Opening hours: **09:00 – 17:00 p.m.**
 - (b) The length of service available; **35 to 40 minutes**
 - (c) The length of timeslots available (a timeslot the length of a cremation service plus entry/exit/cleaning time at either end of the service); **45 minutes.**
 - (d) The number of timeslots available on:
 - (i) Weekdays; and **18**
 - (ii) Weekend days or public holidays where there may be reduced operating hours; **Nil**
 - (e) The typical number of days that the facilities operate each year by:
 - (i) Weekday, and **253**
 - (ii) Weekend day or public holiday where there may be reduced operating hours; **Nil**
 - (f) Whether the operator considers there to be core (or popular) and non-core (less well-used) timeslots and, if so, what these are; and **There are only two service times for cremation which are used the least. These are 9.00am and 9.15am. However these are used for Social Services (public health) funerals and also used for babies burial services prior to their interment within the cemetery**
 - (g) Current charges; and **£684**

3. Use of the crematorium, in particular :
 - (a) The number of cremations by calendar month for the past three years (whether calendar or municipal years, but please state which) and

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2012	257	205	227	199	228	197	201	192	177	201	214	186
2013	264	221	220	245	201	161	203	186	163	174	194	169
2014	265	210	204	213	202	185	218	165	213	195	188	222

- (b) The origin of cremations for past twelve months by:
 - (i) local authority area (eg Wolverhampton City Council, Dudley

[NOT PROTECTIVELY MARKED]

- MBC, South Staffordshire etc): and
(ii) postcode district (such as WV1, TF11 and so on).

We can confirm that we hold the information but electronic reports are not available. We therefore estimate that in order to consider the request it will cost more than the appropriate limit. The appropriate limit is specified in regulations and for the Council this is set at £450. This represents the estimated cost of one person spending 2½ working days in locating, retrieving and manually extracting information from every cremation record. Consequently the Council is not obliged under the Section 12 of the Freedom of Information Act 2000 to respond to your request.

If you narrow the scope of your request the Council may be able to provide the information free of charge because it would cost less than the appropriate limit to do so. Any reformulated request I receive will be treated as a fresh FOI request.