

Response to Request for Information

Reference FOI 002680
Date 17 August 2018

Parking Systems

Request:

1. What software do you use for Parking Enforcement (PCN issue and processing) and when does the current contract end?
[Chipside Casemanager – Initial contract established in February 2007 and continued with a Rolling Contract thereafter.](#)
2. What system do you use for cashless (pay by phone) parking and when does the current contract end?
[RingGo – The initial 36 month contract term has expired, thereafter either party must provide 18 months written notice to terminate the contract.](#)
3. What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?
[Software is provided by Transmach.](#)

[Initial contract ends 2/4/2019 with options to extend for 2 x 12 months beyond that.](#)
4. What software do you use to issue parking permits and season tickets and when does the current contract end?
[Permits are produced via an internal City of Wolverhampton Council system and as such does not require a contract.](#)