



Response to Request for Information

Reference FOI 002649
Date 09 August 2018

IT Services Structure

Request:

I am looking to understand your organisation's structure when it comes to taking responsibility for the delivery of IT services

1. For the officer who is both a part of the "Senior Management Team" (i.e. reporting directly to the Chief Executive) and is also responsible for IT please supply their;
 - a) full name: [Andy Moran](#)
 - b) contact details: Andy.Moran@wolverhampton.gov.uk
 - c) job title: [Director of Commercial Services](#)
 - d) finance responsibility, if any: [Yes, departmental](#)
 - e) approximate length of time in post: [8 months](#)

Notes

- This person MUST report directly to the Chief Executive.
 - This person OFTEN has a job title such as Finance Director, Operations Director, Corporate Resources Director or Assistant Chief Exec
 - This person UNLIKELY TO BE the IT Director
2. For the officer who is next in charge for delivering IT, and reports to a member of the Senior Management Team, please supply their;
 - a) full name: [Gail Rider](#)
 - b) contact details: Gail.Rider@wolverhampton.gov.uk
 - c) job title: [Head of ICT](#)
 - d) approximate length of time in post: [1 year and 2 months](#)
 - e) other responsibilities besides IT (if any, such as, for example, Customer Services): [n/a](#)
 - f) previous discipline if other than IT (for example, has the officer come from finance, customer service, running a line of service): [Digital Transformation, Channel Shift and Customer Services.](#)
 3. Is your IT outsourced? and if so what is the name of the main contractor. [No](#)

4. Is your IT part of a joint partnership, if so who else is in the partnership? (for example a bi or tri-borough arrangement). No