

Response to Request for Information

Reference FOI 002645
Date 9 August 2018

ICT Expenditure

Request:

Please could you provide me with information about your organisation's ICT expenditure as detailed in the attached template.

Please see 'Definitions' sheet for definitions of each sub-category.

Category	SubCategory	Actual	Actual	Budget
		2016/17	2017/18	2018/19
Hardware	Desktop Computing			
Hardware	Portable Computing			
Hardware	Printers and Scanners			
Hardware	Servers			
Hardware	Storage Hardware			
Hardware	Networking Hardware			
Hardware	Security Hardware			
Hardware	Fixed Communications and Collaboration Devices			
Hardware	Mobile Communications Devices			
Hardware	Total Hardware			
Software	Enterprise Resource Planning Applications			
Software	Customer Relationship Management Applications			
Software	Financial Applications			
Software	Human Resource and Payroll Applications			
Software	Data and Analytics Software			
Software	Operating Systems			
Software	Security Software			
Software	Other Software			
Software	Software Total			
Services	Application Services			
Services	Communications and Collaboration Services			
Services	Consulting Services			
Services	Data Center and Hosting Services			
Services	Mobility Services			
Services	Networking Services			
Services	Services Total			
Managed Services	Managed Services Total			
BPO	BPO Total			
XaaS	IaaS			
XaaS	PaaS			
XaaS	SaaS			
XaaS	XaaS Total			
ICT Staff	Temporary ICT Staff			
ICT Staff	Permanent ICT Staff			
ICT Staff	ICT Staff Total			
ICT	Total ICT			

With reference to your above questions, we can confirm that the Council holds information falling within the description specified in your request. However, Section 12 of the Freedom of Information Act 2000 allows a public authority to refuse a request if the cost of providing the information to the applicant would exceed the 'appropriate limit' as defined by the Freedom of Information Act.

The Regulations provide that the appropriate limit to be applied to requests received by local authorities is £450 (equivalent to 18 hours of work). In estimating the cost of complying with a request for information, an authority can only take into account any reasonable costs incurred in:

- (a) Determining whether it holds the information
- (b) Locating the information, or a document which may contain the information
- (c) Retrieving the information, or a document which may contain the information
- (d) Extracting the information from a document containing it.

For the purposes of the estimate the costs of performing these activities should be estimated at a rate of £25 per hour.

The information appertaining to your request is not easily accessible and as such this information is not held as a distinct set able to be retrieved or reported on. To provide you with the information requested would take at least 3 days to gather the information which would require input from various teams and as such we believe that the aggregated time it would take to collate the information would be in excess of 18 hours (equivalent to a notional cost of £450).

Excess cost removes the City of Wolverhampton Council's obligation under the Freedom of Information, however the Council may be able to provide answers to the request, should you wish to submit a refined request.