

Response to Request for Information

Reference FOI 002549
Date 18 July 2018

Local Area Network

Request:

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
 - Managed- If this includes services than just LAN.
1. Contract Type: Managed or Maintenance [Maintenance](#)
 2. Existing Supplier: Who is the current supplier? [Maintel and HP](#)
 3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier. [Maintel = £6k and HP = £10k](#)
 4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. [Covers the complete network](#)
 5. Number of Sites: The number of sites, where equipment is supported by each contract. [195](#)
 6. Hardware Brand: What is the hardware brand of the LAN equipment? [CISCO and HP](#)
 7. Contract Description: Please provide me with a brief description of the overall contract. [Hardware maintenance and software support](#)
 8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include. [12 months](#)
 9. Contract Expiry Date: When does the contract expire? [31 March 2019](#)

10. Contract Review Date: When will the organisation is planning to review the contract? [January 2019](#)
11. Responsible Officer: Contact details including name, job title, contact number and email address? [Steve Charles, Customer Support Manager, Steve.Charles@wolverhampton.gov.uk](#)

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment? [CISCO and HP](#)
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. [Covers the complete network](#)
3. Number of Sites: Estimated/Actual number of sites the LAN covers. [195](#)
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address? [Steve Charles, Customer Support Manager, Steve.Charles@wolverhampton.gov.uk](#)

If the contract is managed by a 3rd party e.g. Can you please provide me with N/A

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?