

Response to Request for Information

Reference FOI 002473
Date 29 June 2018

Community Meals Service

Request:

Please send me information on the following:

1. Do you provide (or contract) a Community Meals Service (Meals on Wheels) to people's homes?
[Yes. Two are offered a hot meal service and a frozen service.](#)
2. Do you sign post people to a provider?
[Yes. We sign post to Wiltshire Farm Foods for home delivered Frozen meals.](#)
3. Is the service delivered in-house, or if contracted out, who is your contractor?
[The hot meals service is delivered by our in-house provider.](#)
4. What was the cost to the authority in 2017/2018?
[The gross cost of the service to the authority in 2017-2018 was £376,000.](#)
5. What is the cost of providing a main meal to the customer?
[Cost to our client for hot meal and dessert is £4.60, Afternoon Tea £2.60.
The frozen meals range from £3.25 - £5.15 dependant on whether equipment is provided and the range of meal delivered.](#)
6. Who is the main contact/client manager for the community meals service?
[Main contact for customers is City Direct which is part of the City Council.](#)
7. If you have a website publicising the service, what is the URL?
<http://www.wolverhampton.gov.uk/mealsonwheels>