

Response to Request for Information

Reference FOI 002282
Date 11 May 2018

Database of Services

Request:

Please could you send me a spreadsheet with all support services commissioned by or connected to your council? e.g. drugs services, mental health, accommodation etc.

Please find below a breakdown of the categories I require in regards to my request.

Fields:

Name
Brief summary
Age range of service users
Address
Postcode
Email address
Telephone number(s)
Dates/appointment(s)
Images (e.g. logos/images)
Documents (e.g. Ofsted document)

Services:

HOUSING AND COMMUNITIES
Homelessness
Tenancy support
Rent arrears
Furniture poverty
Residential care
Tree services
Other housing
Other communities

SECURITY, CRIME AND ANTI-SOCIAL BEHAVIOUR Anti-social behaviour
Neighbourhood watch Security Other crime

FAMILIES

Breakfast clubs
After school clubs
Holiday clubs
Ante and post natal and pregnancy
Pre-school and toddler support
Behavioural support
Care Leavers Support

EDUCATION

Nurseries
Primary schools
High schools
Colleges
Adult education
Leisure courses
Other courses
Tutors
Breakfast clubs
After school clubs
Holiday clubs
Training & Apprenticeships

EMPLOYMENT

Job centre
Job websites
Apprenticeships
Business support

IDENTITY AND COMMUNICATION

Advocacy
Translation services
Communication support
Places of worship
Ethnic minority services
Sexuality and sexual health

PUBLIC SPACES, SPORTS AND LEISURE

Libraries
Parks
Museums
Sports
Social activities
Music
Arts
Acting and theatre
Leisure
Gyms

EMOTIONAL & MENTAL HEALTH AND SOCIAL ACTIVITIES

Depression
Child mental health
Counsellors
Volunteering

PHYSICAL HEALTH AND SUBSTANCE MISUSE

GP
Dentists
Alternative therapists
Disability
Substance misuse
Hospitals
Pharmacies
Podiatry

FINANCES

Grants and loans
Financial advice and planning
Banks
Benefits

GIVING BACK TO THE COMMUNITY

Volunteer
Donate to charity
Become a foster carer
Adopt
Offer supported lodgings

Your request for information has now been considered and the City of Wolverhampton Council is not obliged to supply the information you requested for the reasons set out below.

Section 17 of the Freedom of Information Act 2000 requires City of Wolverhampton Council, when refusing to provide such information (because the information is exempt) to provide you, the applicant with a notice which:

- (a) states the fact,
- (b) specifies the exemption in question and
- (c) states (if that would not otherwise be apparent) why the exemption applies:

In relation to your particular request, the following exemption applies:

Section 12 - Exemption where cost of compliance exceeds appropriate limit

We can confirm that the Council holds information falling within the description specified in your request. However, Section 12 of the Freedom of Information Act 2000 allows a public authority to refuse a request if the cost of providing the information to the applicant would exceed the 'appropriate limit' as defined by the Freedom of Information.

The Regulations provide that the appropriate limit to be applied to requests received by local authorities is £450 (equivalent to 18 hours of work). In estimating the cost of complying with a request for information, an authority can only take into account any reasonable costs incurred in:

- (a) Determining whether it holds the information,*
- (b) Locating the information, or a document which may contain the information,*
- (c) Retrieving the information, or a document which may contain the information,*
and
- (d) Extracting the information from a document containing it.*

For the purposes of the estimate the costs of performing these activities should be estimated at a rate of £25 per hour.

The information appertaining to your request is not easily accessible and as such this information is not held as a distinct set able to be retrieved or reported on. To get the information would require a full scale look into all the above individual subjects. This would be a manual exercise and as such we believe that the aggregated time it would take to collate the information would be in excess of 18 hours (equivalent to a notional cost of £450).

Excess cost removes the City of Wolverhampton Council's obligation under the Freedom of Information, however under Section 16 – (the duty to provide advice and assistance, the Council may be able to provide answers to the request, should you wish to submit a refined request.