



## Response to Request for Information

Reference EIR 000245  
Date 27 September 2018

### ***Waste and recycling collections (27th September 2018)***

#### **Request:**

I am writing to you under the Freedom of Information Act (2000), or if you think more appropriate under the Environmental Information Regulations (2004). Please could you provide answers to the below questions:

#### **General:**

1. What frequency are residual waste and recycling collections made in your Authority?  
*Currently weekly collections are in place however changes to fortnightly collections will take place later this year.*
  - i. Are collections for residual waste and recycling made separately or together?  
(Please advise if separate collections are made for dry and organic recycling)  
*General waste, Dry recycling, and garden waste are collected separately.*
2. Is residual waste collection for your authority carried out by in house resources or is it outsourced to a third party? *In house collections started in September 2018.*
3. Is recycling collection carried out by in house resources or is it outsourced to a third party? (Please advise if there are separate contracts for dry recycling and organic recycling) *In house collections started in September 2018.*

#### **If waste collection is managed in house:**

4. What is the approximate expenditure, per annum for:
  - i. Residual waste
  - ii. Dry recycling
  - iii. Organic recycling*Please provide gross expenditure (before any income). Please include expenditure on collection only (i.e. no disposal costs)*  
*The waste collection service has been contracted out for several years and therefore expenditure information was not held at a level which enables us to provide a response to this question.*

*This service has recently been bought back into the Council and full year budgets are in the process of being established.*

**If waste collection is outsourced:** *no waste collection is outsourced therefore our answer to Questions 5 – 14 are “not applicable”*

5. For each outsourced contract: N/A
  - i. Which outsourcing firm(s) are used?
  - ii. When did the contract(s) start?
  - iii. When is the contract(s) due to terminate?
  - iv. What is the total annual value of the contract(s)?  
*Where spend is part of a broader multi-service contract, please provide an estimate of spend on waste services only*
6. Which of the following services are specified in the contract(s)?
  - i. Waste services
    - a. Collection
    - b. Disposal of general refuse
    - c. Disposal of recyclates
  - ii. Type of waste collected
    - a. Residual waste
    - b. Food waste
    - c. Co-mingled recycling
    - d. Kerbside sort recycling
    - e. Garden waste
    - f. Waste Electrical and Electronic Equipment recycling (WEEE)
    - g. Other (please specify)
  - iii. Non-waste services
    - a. Grounds maintenance
    - b. Street cleaning
    - c. Beach cleaning
    - d. Public convenience cleaning
    - e. Gullies cleaning
    - f. Highways maintenance
    - g. Burial services
    - h. Operation of Household Waste Recycling Centres (HWRCs)
    - i. Other (please specify)
7. Does the contract(s) cover just your authority or any neighbouring authorities?
8. Who was responsible for waste collection before the start of the current contract(s)?
9. Please specify which outsourcing firm and the annual value of the previous contract?
10. Does your current refuse collection contract contain targets for the diversion of waste from landfill? If so, please specify the target for each year of the contract –
11. Does the authority receive rebates from recycling? (A rebate is defined as any payment received by the authority in respect to the disposal of recyclates)
12. If so, what has been the annual value of all rebates over the last three years? (please specify the years covered)
13. Does the authority take the risk of changes in commodity prices for recyclates?

14. Please state the nature of any risk sharing mechanisms that the authority has in place with any provider of waste management

**Other:**

15. Over the latest available period, what proportion of total collections were 'missed'? (please state the period provided) 0.02% (April – June 2018)
  - i. A 'missed' collection is any collection which is known by the authority not to have taken place on the prescribed day due to a failure of the authority or its contractor
16. If garden waste is collected in your authority, which of the following options apply: City of Wolverhampton Council currently offer a free garden waste service. This will shortly be changing and from 2019 residents will pay a one off fee for an annual collection service.
  - i. Garden waste collections are free of charge to residents (i.e. the authority cover the full cost of this service)
  - ii. Garden waste is collected and paid for by residents (i.e. residents cover the full cost of this service)
  - iii. Residents pay a contribution to garden waste collection but it is partially subsidised by the authority
  - iv. Residents pay a one-off 'bin fee' for a green bin that will then be collected by the council