

## Response to Request for Information

Reference EIR 000159  
Date 14 August 2017

### ***Chewing gum removal / street cleaning***

#### **Request:**

Thank you for your request for information about the above, which we received on 14<sup>th</sup> August 2017. We are treating this as a request for information under the Environmental Information Regulations 2004.

We are researching the costs to your organisation for completing chewing gum removal, we have 6 simple questions.

\*If you do not hold separate analytics for gum removal alone, please report on street deep cleaning/cleansing/power washing (not sweeping).

1. What primary method of removal do you use for \*chewing gum removal:
  - a. High pressure water lancing - **Yes**
  - b. Chemicals/solvents
  - c. High pressure steam
  - d. Other (please state)
2. If you use high pressure lancing, have you suffered any damage to mortar, paving substrate or paving stones themselves during cleaning? **No**
3. What was the cost of \*chewing gum removal (whether carried out in house or contracted out) in:
  - a. 2015?
  - b. 2016?

Please note that these figures are for Graffiti as a whole. We have included the two fifths cost split of time spent on gum removal.

2015/16 = £48,870  
Two fifths = £19,550

2016/17 = £63,210  
Two fifths = £25,280

4. Do you contract out your \*chewing gum removal services or is us completed all in house? **In-house.**
5. If outsourced, what is the renewal date of the cleaning contract? **N/A**

[NOT PROTECTIVELY MARKED]

6. Please supply the name and contact details for the department responsible for managing this contract? [Richard Johnson - 01902 554267](#)