

**City of Wolverhampton Council**

**Closed Circuit Television**

**Evaluation**

**2023**

**City of Wolverhampton Council  
CCTV Evaluation Report  
1<sup>st</sup> January 2023 to 31<sup>st</sup> December 2023  
British Standard 7958**

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## **1.0 INTRODUCTION**

In order to comply with the requirements of British Standard 7958, Closed Circuit Television (CCTV) Management and Operation – Code of Practice and the recommendations contained in the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’ 2021 and the Information Commissioner’s CCTV Code of Practice published in 2014, City of Wolverhampton Council commissioned Plass Solutions Ltd to undertake an independent evaluation of the Closed Circuit Television systems that are monitored in the dedicated Control Room.

Whilst the Information Commissioner’s CCTV Code of Practice and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’ mention that a review should be undertaken that assesses the effectiveness of the system, British Standards are specific in the criteria required to be covered by such an evaluation. However, the aforementioned Codes of Practice agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a description of the scheme and the geographical area(s) of operation the schemes policy statement
- the purpose and scope of the scheme
- any changes to the operation or management of the CCTV scheme
- any changes that have been made to the policy
- any proposals to expand or reduce the operation of the scheme
- the aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the review:

- the number of incidents recorded by the scheme
- the number of incidents reported to the police and where appropriate other bodies
- an assessment of the CCTV scheme’s impact on crime levels and types of crime in the area covered by the scheme.

As the City of Wolverhampton Council CCTV Control Room seeks continued accreditation to the above-mentioned British Standard, the following evaluation will focus on the content of that Standard as outlined above.

## **2.0 POLICY STATEMENT AND SCHEME DESCRIPTION**

### **2.1 Closed Circuit Television**

The scheme initially comprises of cameras located in specific external locations with control, monitoring and recording facilities at a dedicated location. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established. The purposes of the CCTV scheme are outlined later in this report.

### **2.2 Ownership**

The scheme is owned by City of Wolverhampton Council who is responsible for the management, administration and security of the system. City of Wolverhampton Council will ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

Service Manager  
City of Wolverhampton Council  
Network Coordination  
Urban Traffic Control  
Civic Centre  
St Peter's Square  
Wolverhampton  
WV1 1RP

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

### **2.3 Policy Statement**

To promote public confidence by developing a safe and secure environment for the benefit of those employed, visiting or using the area.

To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the City of Wolverhampton Council CCTV Control Room are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law-abiding citizens at all times.

## **3.0 THE PURPOSE AND SCOPE OF THE SCHEME**

### **3.1 Purposes of the scheme**

The main purpose of the CCTV scheme is to assist with Traffic Management in the areas covered by the surveillance systems, however, some cameras provide a secondary function concerning the prevention and detection of crime and prosecution of offenders.

The following are the objectives for which the above-mentioned CCTV system will assist:

- a) in the prevention and detection of offences
- b) reduce both the real and perceived level of crime
- c) reduce the fear of crime
- d) improve confidence in the rule of law
- e) assist in the apprehension and prosecution of offenders.
- f) gather evidence by a fair and accountable method
- g) create a safer community, improving the quality of life for all by:
  - reducing car crime in car parks
  - monitoring public disorder
  - monitoring the movement of people in emergency situations, e.g. evacuation
  - providing assistance with issues relating to public safety and health

### **3.2 Scope of the scheme**

Some of the cameras have been sited to capture images which are relevant to the above purposes.

The scheme will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose(s) for which the scheme has been established and that the CCTV equipment is only used to achieve the identified purposes.

The scheme will be operated with due regard for the privacy of the individual.

Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account

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The public interest in the operation of the scheme will be recognised by ensuring the security and integrity of operational procedures.

The system will only be operated by trained and authorised personnel.

An evaluation of the scheme will be made annually and this will be available to the public at specified locations.

City of Wolverhampton Council and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the City of Wolverhampton Council's CCTV Control Room accept this fundamental principle as being paramount.

The scheme aims to provide surveillance of the public areas in order to fulfil the purposes of the scheme. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the scheme, the purposes of the scheme and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The scheme is registered with the Information Commissioner. The registration number is Z5569755. The scheme will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation and guidelines including the Surveillance Camera Code of Practice.

Reviews of Data Protection and Legal requirements are taken annually.

### **3.3 Personnel**

All Council employees involved with the monitoring of CCTV have been security screened in accordance with British Standard 7858.

### **3.4 Training**

All Council employees engaged in the monitoring and operation of CCTV have received training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators are licensed by the Security Industry Authority.

### **3.5 Operation of the scheme**

The system is operated in accordance with a recognized Code of Practice and Procedural Manual.

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### **3.6 Audit**

As mentioned in the introduction to this report the scheme is required to be independently monitored this includes a review of the scheme's operation and working practices.

An audit has been undertaken on 18<sup>th</sup> January 2024, prior to this evaluation report which considered the following:

- a) the level of attainment of objectives and procedures.

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2023 period. Procedures are governed by the Code of Practice and Procedural Manual; these were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

- b) random audits of the data log and the release of information

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

- c) the review policy

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

- d) standard of costs for the release or viewing of material

The Information Commissioner states that requests are free of charge to the Data Subject. However, Wolverhampton Council may charge reasonable fees when responding to manifestly unfounded or excessive requests. There have been no Subject Access Requests during 2023. There were 16 Third Party requests and 16 processed.

- e) legislation

At the time of the above audit all legislative requirements appear compliant.

## **4.0 INCIDENT AND OFFENCE ANALYSIS**

### **4.1 Statistical Analysis and Evaluation**

In order to achieve meaningful evaluation, the CCTV cameras must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

### **4.2 Contextual Indicators**

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the principal purpose of the CCTV schemes are the prevention and detection of crime, the reduction of the fear of crime and apprehension of offenders. Both British Crime Statistics and Police Recorded crime statistics will provide the contextual indicators necessary for the analysis.

### **4.3 Key Indicators**

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the number and type of incidents monitored and recorded by the CCTV Control Room operators for each camera.

### **4.4 Support Indicators**

As mentioned at the beginning of this section of the report, using a basket of performance indicators, assists in a more reliable conclusion. There is a fundamental danger in using a single indicator (crime related or not) to assess performance, as that indicator might be unreliable, in that it may fail to measure accurately what is being assessed or the data may be unrepresentative of the true position. For this reason, evaluation should be based wherever possible, on a group of indicators, commonly referred to as a 'basket' of indicators.

The key performance indicators in this project are the number of incidents recorded by the CCTV operators for each individual camera and the usage of each camera during an incident. Support Indicators are used to refute or verify the key indicators. These measurements will include the number of offences recorded at each location and the number of reviews of media undertaken by the police.

The viewing and subsequent copying/seizure of recorded images by police can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes. Whilst officers complete a log when they receive copy DVD's/CD's/USBs, the audit trail is difficult to trace from this point and this is the case with most CCTV schemes.



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During 2023 there were 110 reviews requested by the Police, resulting in 124 CD/DVD/USBs issued to the Police. This is a decrease of 14 compared to the previous year. Generally, it would appear to indicate that the Police are finding the CCTV systems useful and this is a positive support indicator. 16 DVDs were issued to the Council's Information Governance / Data Protection teams. There were no requests under the Regulation of Investigatory Powers Act (RIPA).

## **4.5 EVALUATION**

### **4.5.1 British Crime Survey**

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1<sup>st</sup> July and finishing on 30<sup>th</sup> June. The following information has been taken from the ONS website.

The latest figures from the Crime Survey for England and Wales (CSEW) showed that there were an estimated 8.5 million offences in the year ending September 2023. While the latest figures do not show a statistically significant change in total crime compared with the year ending September 2022, they do follow a long-term downward trend and more recent falls since the beginning of the coronavirus (COVID-19) pandemic, with total crime 17% lower than the year ending March 2020. Compared with the year ending September 2022, there was some variation for individual crime types:

- Fraud decreased by 13%, with notable reductions in advance fee fraud (33%) and other fraud (40%).
- Computer misuse increased by 30%, mainly because of a 36% rise in unauthorised access to personal information.
- Criminal damage decreased by 21%, including a 30% fall in criminal damage to a vehicle.

The CSEW remains the best estimate of long-term trends in crimes against the household population for the crimes included in the survey. However, estimates for the year ending September 2022 and September 2023 should be interpreted with caution. The CSEW estimates presented for the year ending September 2022 are based on lower than usual interview numbers following the gradual return to face-to-face interviewing from October 2021 (20,980 respondents). Both years are subject to lower response rates, which may affect the quality of the estimates. The CSEW estimates have been temporarily suspended of their National Statistics status while they assess data quality since the pandemic. For more information, see the Office for Statistics Regulation's Temporary suspension of National Statistics status for estimates from the Crime Survey for England and Wales note.

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Although police recorded crime does not tend to be a good indicator of general trends in crime, it can give more insight into lower-volume, but higher-harm offences reported to the police, including those that the survey does not cover or capture well. Data for the year ending September 2023 showed:

- The number of homicides decreased by 9% to 591 offences compared with the year ending September 2022 (651 offences).
- Police recorded robbery offences increased by 12% to 79,091 offences compared with the year ending September 2022 (70,792 offences), but they remained 12% lower than the year ending March 2020 (90,187 offences).
- Offences involving knives or sharp instruments (excluding Greater Manchester Police and Devon and Cornwall Police) increased by 5% (to 48,716 offences) compared with the year ending September 2022 (46,367 offences), but remain 5% lower compared with the year ending March 2020 (51,228 offences).
- Offences involving firearms (excluding Devon and Cornwall Police) increased by 3% (to 6,233 offences) compared with the year ending September 2022 (6,024 offences).
- Theft offences increased by 9% to 1.8 million offences compared with the previous year, this was largely a result of a 32% increase in shoplifting offences.
- There was a slight increase (2%) in vehicle offences compared with the previous year, which included an 8% increase in theft or unauthorised taking of a motor vehicle compared with year ending September 2022 and a 17% increase compared with the pre-coronavirus (COVID-19) pandemic year ending March 2020.

According to Crime Survey for England and Wales (CSEW) estimates for the year ending September 2023, people aged 16 years and over experienced 8.5 million offences, no significant change compared with the year ending September 2022 (9.1 million offences). However, this follows a long-term downward trend and more recent falls since the beginning of the coronavirus (COVID-19) pandemic, with total crime 17% lower than the year ending March 2020 (10.2 million offences).

The latest CSEW figures are based on interviews conducted between October 2022 and September 2023, measuring experiences of crime in the 12 months before the interview. This means these crimes could have occurred any time between October 2021 and August 2023. Similarly, the year ending September 2022 will include crimes committed during the coronavirus (COVID-19) pandemic and as early as October 2020. Crime Survey estimates are not currently designated as National Statistics. Please use these data with caution because of the potential impact of lower response rates on data quality. Since the mid-1990s, there have been long-term falls in overall CSEW crime estimates. However, long-term trends vary by crime type.

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For crimes that come to the attention of the police, police recorded crime has wider coverage than the CSEW as it includes offences against all people (including those aged under 16 years old and the non-household population), and businesses, as well as victimless crimes, such as drug taking.

Improvements to recording processes and practices by the police, expansions of the recorded crime collection to include new offences, variations in police activity, more victims reporting crime, and genuine increases in some types of crime, have each made substantial contributions to rises in recorded crime over recent years. This effect has been more pronounced for some crime types. For some types of offence these figures do not provide reliable trends in crime.

Police recorded crime in England and Wales in the year ending September 2023 was relatively stable with a 1% increase on the previous year. Overall, 6.7 million crimes were recorded in the year ending September 2023 compared with 6.6 million in the year ending September 2022. Notable increases were observed in shoplifting and fraud offences against businesses and other organisations (which are not included in the CSEW). Information on the investigative outcomes of crimes recorded by the police can be found in the Home Office's Crime outcomes in England and Wales publication.

#### **4.5.2 West Midlands Police crime and offence statistics.**

As previously mentioned, contextual performance indicators are closely related to the background and environment of the particular initiative, it is therefore advantageous to examine the context in which the cameras operate. This will include the total crime for the police area. There is an argument that the number of recorded offences would be reflected in the levels of incidents created by the CCTV operators.

During 2019 the recorded crime has decreased by -0.2%. There was an increase in Weapons (+28%), Drugs (+25%), Violence (+22%), Public Order (+19%), Other Crime (+17%) and Robbery (+8%). Decreases were recorded in Bike Theft (-18%), Anti-Social Behaviour (-17%), Burglary (-15%), Other Theft (-15%), Shoplifting (-11%), Vehicle (-11%), Theft from a Person (-4%) and Criminal Damage/Arson (-2%).

During 2020 the recorded crime has increased by 7.5%. There was an increase in Public Order (+41%), Anti-Social Behaviour (+40%), Violence (+25%), Other Crime (+25%), Weapons (+8%) and Drugs (+3%). Decreases were recorded in Theft from a Person (-33%), Shoplifting (-30%), Burglary (-22%), Robbery (-22%), Other Theft (-21%), Vehicle (-19%), Criminal Damage/Arson (-14%) and Bike Theft (-9%).

During 2021 the recorded crime had increased by 22%. There was an increase in Public Order (+66%), Weapons (+61%), Violence (+49%), Criminal Damage/Arson (+48%), Other Crime (+41%), Drugs (+24%), Other Theft (+7%), Bike Theft (+4%) and Robbery (+1%). Decreases were recorded in Burglary (-19%), Anti-Social Behaviour (-16%), Vehicle (-5%), Theft from a Person (-3%) and Shoplifting (-3%).

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During 2022 the recorded crime had increased by 8%. There was an increase in Other Crime (+1043%), Shoplifting (+42%), Drugs (+29%), Public Order (+29%), Violence and Sexual (+19%), Criminal Damage/Arson (+13%), Vehicle (+2%) and Bike Theft (0%). Decreases were recorded in Other Theft (-14%), Weapons (-21%), Burglary (-36%), Robbery (-40%), Anti-Social Behaviour (-66%) and Theft from a Person (-67%).

During 2023 the recorded crime has decreased by 5%. There was an increase in Shoplifting (+45%), Anti-Social Behaviour (+17%), Robbery (+7%). Decreases were recorded in Drugs (-3%), Other Crime (-3%), Weapons (-4%), Burglary (-5%), Other Theft (-5%), Vehicle (-7%), Criminal Damage/Arson (-7%), Violence and Sexual (-9%), Bike Theft (-12%), Theft from a Person (-14%), and Public Order (-24%).

#### **4.6 Key Indicators**

##### **4.6.1 Analysis of Recorded Crime Levels**

The following is an analysis of recorded Police crime in the schemes owned and/or monitored by City of Wolverhampton Council. It was also not possible to draw down to the exact location of where the cameras are located. The figures below are there based on the 'Neighbourhood' of where the cameras are located.

#### **Wolverhampton City Centre / Wolverhampton West**

<b>Offence</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
<b>Anti Social Behaviour</b>	224	275	132	161	211
<b>Bicycle Theft</b>	47	52	31	58	63
<b>Burglary</b>	77	54	36	166	77
<b>Criminal damage</b>	167	103	70	202	144
<b>Drugs</b>	100	39	14	154	182
<b>Other Crime</b>	31	18	9	37	37
<b>Other Theft</b>	225	93	60	193	169
<b>Possession of Weapons</b>	34	19	10	89	74
<b>Public Order</b>	236	173	164	386	330
<b>Robbery</b>	58	36	25	111	86
<b>Shoplifting</b>	538	340	135	485	578
<b>Theft from a Person</b>	N/A	60	37	103	74
<b>Vehicle</b>	118	67	27	69	126
<b>Violence and Sexual</b>	763	525	388	1216	1057
<b>Total</b>	<b>2620</b>	<b>1854</b>	<b>1138</b>	<b>3430</b>	<b>3208</b>

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**Bilston**

Offence	2019	2020	2021	2022	2023
Anti Social Behaviour	88	33	251	206	267
Bicycle Theft	8	0	21	42	40
Burglary	33	6	107	241	172
Criminal damage	29	11	206	414	395
Drugs	9	3	32	43	54
Other Crime	7	2	58	104	100
Other Theft	89	7	160	331	342
Possession of Weapons	6	2	20	66	74
Public Order	27	4	222	408	332
Robbery	18	4	23	76	60
Shoplifting	132	52	75	154	293
Theft from a Person	N/A	4	12	36	36
Vehicle	54	15	187	406	382
Violence and Sexual	133	34	1117	1906	1785
<b>Total</b>	<b>627</b>	<b>177</b>	<b>2491</b>	<b>4433</b>	<b>4332</b>

**West Park (St Peter's Park and Graiseley)**

Offence	2019	2020	2021	2022	2023
Anti Social Behaviour	9	10	374	299	324
Bicycle Theft	2	0	32	46	43
Burglary	6	6	136	396	260
Criminal damage	13	3	229	415	395
Drugs	1	2	47	140	138
Other Crime	0	2	66	95	114
Other Theft	9	2	157	327	287
Possession of Weapons	0	0	40	110	114
Public Order	5	1	283	533	396
Robbery	3	4	65	119	146
Shoplifting	0	0	98	136	93
Theft from a Person	N/A	1	28	64	41
Vehicle	11	12	211	435	407
Violence and Sexual	32	45	1671	2827	2375
<b>Total</b>	<b>91</b>	<b>86</b>	<b>3437</b>	<b>5942</b>	<b>5133</b>

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**Wolverhampton East (Heath Town and East Park)**

<b>Offence</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
<b>Anti Social Behaviour</b>	20	73	319	283	296
<b>Bicycle Theft</b>	1	6	28	30	61
<b>Burglary</b>	15	21	104	222	232
<b>Criminal damage</b>	21	38	203	412	389
<b>Drugs</b>	3	6	47	132	99
<b>Other Crime</b>	0	7	65	89	82
<b>Other Theft</b>	49	24	171	340	330
<b>Possession of Weapons</b>	2	6	41	84	103
<b>Public Order</b>	14	57	295	507	353
<b>Robbery</b>	8	11	43	83	93
<b>Shoplifting</b>	19	43	52	130	312
<b>Theft from a Person</b>	N/A	2	17	32	31
<b>Vehicle</b>	25	46	164	387	497
<b>Violence and Sexual</b>	48	189	1424	2507	2179
<b>Total</b>	<b>225</b>	<b>529</b>	<b>2973</b>	<b>5238</b>	<b>5057</b>

**Wolverhampton North (Fallings Park, Bushbury, Low Hill and Oxley)**

<b>Offence</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
<b>Anti Social Behaviour</b>	8	52	458	320	433
<b>Bicycle Theft</b>	0	2	26	44	32
<b>Burglary</b>	5	10	175	317	271
<b>Criminal damage</b>	9	11	284	576	557
<b>Drugs</b>	0	4	64	96	105
<b>Other Crime</b>	0	5	90	102	154
<b>Other Theft</b>	8	13	175	396	399
<b>Possession of Weapons</b>	1	4	61	92	110
<b>Public Order</b>	11	20	313	520	363
<b>Robbery</b>	7	4	36	83	71
<b>Shoplifting</b>	0	50	125	253	703
<b>Theft from a Person</b>	N/A	4	26	22	24
<b>Vehicle</b>	14	12	229	416	467
<b>Violence and Sexual</b>	23	96	1797	3102	2712
<b>Total</b>	<b>87</b>	<b>287</b>	<b>3859</b>	<b>6339</b>	<b>6401</b>

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**Wedgesfield (Wednesfield North and South)**

Offence	2019	2020	2021	2022	2023
Anti Social Behaviour	16	26	154	114	167
Bicycle Theft	0	2	14	14	19
Burglary	23	10	75	180	115
Criminal damage	8	13	101	240	245
Drugs	0	1	22	29	32
Other Crime	0	1	37	63	61
Other Theft	4	3	99	230	140
Possession of Weapons	1	1	25	46	57
Public Order	5	17	135	263	181
Robbery	4	1	20	53	42
Shoplifting	3	4	127	284	251
Theft from a Person	N/A	1	18	11	14
Vehicle	9	3	116	308	312
Violence and Sexual	6	43	701	1370	1160
<b>Total</b>	<b>98</b>	<b>126</b>	<b>1644</b>	<b>3205</b>	<b>2796</b>

**Wolverhampton South East (Ettingshall, Blakenhall and Spring Vale)**

Offence	2019	2020	2021	2022	2023
Anti Social Behaviour	1	6	315	188	200
Bicycle Theft	0	0	9	30	20
Burglary	4	3	165	317	250
Criminal damage	0	3	290	396	350
Drugs	0	1	52	68	89
Other Crime	0	3	81	121	111
Other Theft	1	2	138	278	270
Possession of Weapons	1	1	53	77	75
Public Order	0	6	284	506	309
Robbery	0	1	49	82	77
Shoplifting	1	3	99	192	351
Theft from a Person	N/A	2	22	15	24
Vehicle	5	2	265	499	496
Violence and Sexual	3	7	1562	2598	2208
<b>Total</b>	<b>16</b>	<b>40</b>	<b>3384</b>	<b>5367</b>	<b>4830</b>

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**Wolverhampton South West (Tettenhall, Penn and Merry Hill)**

<b>Offence</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
<b>Anti Social Behaviour</b>	51	18	192	181	142
<b>Bicycle Theft</b>	2	5	8	19	14
<b>Burglary</b>	34	12	78	216	152
<b>Criminal damage</b>	26	10	148	259	227
<b>Drugs</b>	6	3	29	31	62
<b>Other Crime</b>	7	1	40	87	66
<b>Other Theft</b>	41	4	82	215	184
<b>Possession of Weapons</b>	6	1	9	52	43
<b>Public Order</b>	34	9	178	341	198
<b>Robbery</b>	6	3	13	38	25
<b>Shoplifting</b>	56	1	24	63	82
<b>Theft from a Person</b>	N/A	0	12	15	9
<b>Vehicle</b>	58	10	229	408	327
<b>Violence and Sexual</b>	90	49	941	1711	1471
<b>Total</b>	<b>417</b>	<b>126</b>	<b>1983</b>	<b>3636</b>	<b>3002</b>

**Walsall**

<b>Offence</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
<b>Anti Social Behaviour</b>	35	172	1877	1436	1859
<b>Bicycle Theft</b>	1	6	83	98	104
<b>Burglary</b>	35	43	741	1418	1362
<b>Criminal damage</b>	20	46	1156	2057	1957
<b>Drugs</b>	2	16	238	387	383
<b>Other Crime</b>	9	8	297	496	436
<b>Other Theft</b>	17	44	788	1795	1604
<b>Possession of Weapons</b>	2	13	205	424	425
<b>Public Order</b>	21	77	1432	2166	1537
<b>Robbery</b>	11	12	258	409	458
<b>Shoplifting</b>	3	133	401	1077	1453
<b>Theft from a Person</b>	N/A	7	74	179	170
<b>Vehicle</b>	40	66	1330	2972	2519
<b>Violence and Sexual</b>	85	263	6517	10228	9228
<b>Total</b>	<b>281</b>	<b>906</b>	<b>15397</b>	<b>25142</b>	<b>23495</b>



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**Oldbury**

Offence	2019	2020	2021	2022	2023
Anti Social Behaviour	0	1	434	377	438
Bicycle Theft	0	0	19	10	23
Burglary	0	0	149	333	341
Criminal damage	0	1	267	431	512
Drugs	0	0	89	110	98
Other Crime	0	0	82	127	113
Other Theft	0	0	161	364	344
Possession of Weapons	0	0	38	125	127
Public Order	0	0	359	645	517
Robbery	0	1	62	125	152
Shoplifting	0	0	87	243	509
Theft from a Person	N/A	0	13	30	36
Vehicle	0	0	372	721	584
Violence and Sexual	0	1	1709	2778	2657
<b>Total</b>	<b>0</b>	<b>4</b>	<b>3841</b>	<b>6419</b>	<b>6451</b>

**GRAND TOTAL FOR ALL LOCATIONS**

Offence	2019	2020	2021	2022	2023
Anti Social Behaviour	510	666	4506	3565	4337
Bicycle Theft	61	73	271	391	419
Burglary	265	165	1766	3806	3232
Criminal damage	330	239	2954	5402	5171
Drugs	129	75	634	1190	1242
Other Crime	63	47	825	1321	1274
Other Theft	477	192	1991	4469	4069
Possession of Weapons	59	47	502	1165	1202
Public Order	378	364	3665	6275	4516
Robbery	129	77	594	1179	1210
Shoplifting	833	626	1223	3017	4625
Theft from a Person	N/A	81	259	507	459
Vehicle	405	173	3130	6621	6117
Violence and Sexual	1308	1252	17827	30243	26832
<b>Total</b>	<b>5062</b>	<b>4135</b>	<b>40147</b>	<b>69151</b>	<b>64705</b>

During 2022 there were 69,151 crimes and offences recorded for the area covered by the surveillance cameras, this has decreased to 64,705 offences in 2023. It should also be noted that the 2020 statistics and before do not include the Dudley region and in 2021 the data on the Police website covered January to May only. The most prominent offences were for violence and this was followed by vehicle offences. Wolverhampton North (Fallings Park, Bushbury, Low Hill and Oxley Neighbourhood) recorded the most offences in the City of Wolverhampton.

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The above table was compiled using statistics retrieved from the online crime mapping software and therefore must be regarded with some caution, however, it will provide the reader with an overview of current levels of offending.

The type of crimes that CCTV will address are not totally random or isolated events but combine into sets with common features. Such crimes will show patterns and form clusters, these will include times and dates or focus on particular types of property or victims and are committed by a range of methods.

**4.6.2 Recorded Incidents by CCTV operators**

As previously mentioned, the primary purpose of the CCTV system is the monitoring of the highways and traffic flow. It is not usual that operators would proactively monitor for incidents involving crime prevention and detection. The only auditable indication that the system is used for the detection of criminal acts, are when the police request to view footage following a suspected incident and are required to complete a viewing request form.

During 2019 there were 105 review reports completed compared to 94 in 2018. This was an increase of 11.7% over the previous period. During 2020 there were 91 review reports completed compared to 105 in 2019. This is a decrease of 13.3% over the previous period. During 2021 there were 125 review reports completed compared to 91 in 2020. This was an increase of 37.4% over the previous period. During 2022 there were 141 review reports completed compared to 125 in 2021. This was an increase of 12.8% over the previous period. In 2023 there were 126 review reports completed compared to 141 in 2022. This is a decrease of 10.6% over the previous period.

The following table depicts the number and categories of recorded incidents captured by the system using the cameras at the identified locations for the 2019 to 2023 periods. The predominant type of incidents were as follows:

<b>Incident</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Anti Social Behaviour	0	1	1	1	1
Arson	0	0	0	0	1
Assault	17	7	23	33	14
Attempted burglary	0	0	0	0	2
Attempted murder	0	0	0	0	4
Breach	1	1	1	1	0
Burglary	5	1	3	13	10
Child Abuse	1	1	0	0	0
Criminal Damage	3	0	1	0	5
Domestic Violence	1	0	1	1	1
Driving Offence	2	0	0	4	0
Drugs	1	0	0	0	1
Firearms Offences	2	4	0	0	2
Force Surveillance	3	0	0	0	0

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Harassment	0	0	0	0	1
Indecent exposure	0	0	0	0	1
Kidnap	0	2	4	0	4
Knife Crime	2	0	1	1	1
Murder (includes attempt)	3	4	4	6	14
Public order	5	1	2	1	1
Other	14	18	23	12	2
Racial Offences	0	0	1	0	0
Rape	1	1	1	3	3
Road Traffic	32	22	16	78	154
Robbery	5	11	18	25	20
Sexual Assault	5	2	4	2	3
Suicide	0	0	1	0	0
Suspicious Behaviour/Incident	0	1	2	0	0
Suspicious death	0	0	0	0	1
Theft	3	13	6	9	5
Vehicle Crime	1	2	2	3	8
Violent Disorder	0	0	8	2	2
Weapons	0	0	2	2	0
<b>Total</b>	<b>107</b>	<b>92</b>	<b>125</b>	<b>197</b>	<b>261</b>

The category of 'road traffic' and 'robbery' are the most prominent type of incident recorded for 2023; previously it was 'road traffic' and 'assault'.

#### 4.6.3 Camera Usage

All systems must comply with the Information Commissioner's CCTV Code of Practice, which are based on the requirements of the Data Protection Act 2018 and Human Rights Act 1998. The following extracts are amongst the requirements:

*"You should review regularly whether the use of CCTV continues to be justified. You will have to renew your notification yearly, so this would be an appropriate time to consider the ongoing use of CCTV".*

The document further asserts;

*"...there should be a periodic review (at least annually) of the system's effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified."*

In order to comply with the last requirement, it is necessary to focus on individual camera usage and the following section provides some information which may assist.

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During the monitoring of an incident, it is normal practice to use a number of cameras and therefore the following analysis will have no resemblance to the actual number of incidents, shown in the previous table. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents.

Due to the main requirement for the cameras being traffic management, the data for the following table was extracted from the 'CCTV Evidence Record' sheet. As most of the cameras have a vital role in the monitoring of the highways, the cameras will not therefore be subject to further investigation if incidents are negligible.

<b>Cam No</b>	<b>Use 2019</b>	<b>Use 2020</b>	<b>Use 2021</b>	<b>Use 2022</b>	<b>Use 2023</b>
1	4	1	7	4	5
2	6	3	4	10	6
3	5	5	9	8	6
4	1	0	7	11	3
5	2	2	2	6	0
6	3	8	5	4	1
7	2	5	3	9	4
8	1	4	2	9	5
9	3	5	1	4	7
10	1	3	4	2	2
11	4	2	3	0	1
12	5	2	2	3	0
13	1	1	1	6	1
14	3	2	1	1	1
15	2	2	1	1	0
16	2	3	2	1	0
17	3	1	2	0	3
18	1	1	3	1	4
19	9	0	2	4	2
25	1	2	2	3	4
26	1	0	0	0	1
27	0	2	5	5	1
28	1	1	1	1	3
29	0	3	1	0	1
30	7	5	7	16	6
31	1	5	6	6	1
32	0	3	1	0	2
33	2	4	4	2	1
34	5	8	11	8	9
35	4	4	2	1	1

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36	3	4	2	3	4
37	4	8	8	7	7
38	1	0	0	1	5
39	1	0	0	4	4
40	4	9	13	8	7
41	11	10	17	14	12
42	3	5	5	4	2
43	4	3	16	13	12
44	1	3	1	5	2
48	1	1	0	1	1
49	0	0	1	0	2
50	0	0	1	3	1
51	0	0	1	3	3
52	0	0	0	2	1
53	0	0	0	1	1
54	0	0	1	4	2
55	1	3	0	2	2
56	4	6	15	12	9
57	0	2	0	0	1
58	0	1	0	1	1
59	2	1	0	1	2
60	1	0	1	2	1
61	1	0	0	1	1
62	0	0	0	5	2
63	0	0	0	3	0
64	0	0	1	3	0
65	0	0	1	3	1
66	1	2	0	4	0
67	0	2	1	5	2
68	0	3	1	0	3
69	2	1	3	5	1
70	1	1	6	0	1
71	1	1	6	0	1
72	2	1	5	0	3
73	1	1	3	0	1
74	2	1	3	0	1
75	1	1	3	2	2
76	1	1	5	0	1
77	2	1	6	1	1
78	1	2	2	2	4
79	2	7	5	1	3

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<b>80</b>	2	4	5	1	5
<b>81</b>	1	2	2	1	2
<b>82</b>	0	0	0	0	0
<b>83</b>	0	1	1	0	0
<b>84</b>	1	2	0	2	1
<b>86</b>	0	0	0	0	1
<b>92</b>	0	0	2	1	0
<b>93</b>	3	1	1	3	1
<b>94</b>	2	1	2	0	1
<b>99</b>	3	1	0	2	0
<b>100</b>	0	1	6	2	2
<b>101</b>	0	0	0	0	1
<b>102</b>	4	2	0	0	0
<b>105</b>	1	1	2	1	0
<b>106</b>	4	2	1	4	4
<b>107</b>	3	1	3	4	7
<b>108</b>	6	2	4	6	3
<b>109</b>	4	3	1	2	2
<b>110</b>	1	3	7	2	2
<b>112</b>	0	1	0	2	1
<b>113</b>	0	0	0	5	2
<b>114</b>	0	0	0	3	2
<b>115</b>	0	0	2	1	0
<b>116</b>	1	0	0	0	0
<b>117</b>	5	0	3	0	3
<b>118</b>	3	0	3	0	3
<b>119</b>	2	0	5	0	4
<b>120</b>	2	0	0	0	1
<b>121</b>	0	1	0	1	1
<b>122</b>	0	1	0	5	1
<b>123</b>	0	0	0	2	0
<b>124</b>	1	0	0	1	1
<b>125</b>	3	1	0	15	1
<b>126</b>	1	0	0	4	1
<b>127</b>	1	0	1	2	0
<b>128</b>	0	1	0	0	0
<b>129</b>	0	0	0	0	1
<b>130</b>	0	0	0	0	0
<b>131</b>	1	0	0	0	0
<b>132</b>	0	0	0	0	0
<b>133</b>	0	0	0	0	1

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134	0	0	0	0	2
135	3	0	0	0	0
136	3	0	0	0	0
137	3	0	0	0	0
138	0	0	0	0	1
139	0	0	1	6	1
141	0	0	1	0	0
142	0	0	0	0	0
143	0	0	0	0	0
144	0	1	1	0	0
145	0	1	0	4	2
146	0	0	0	0	1
147	0	1	0	0	0
148	N/A	0	0	1	0
149	N/A	0	0	0	0
150	N/A	0	0	0	0
153	N/A	0	0	0	0
154	N/A	0	0	0	0
155	N/A	0	0	0	0
156	N/A	0	2	1	0
159	0	0	3	4	5
160	0	0	3	5	2
161	0	0	0	1	1
162	0	0	0	0	1
166	0	0	0	0	1
168	0	0	1	1	0
171	0	0	0	2	1
172	0	0	0	1	2
173	0	0	0	1	3
176	0	0	0	0	1
177	0	0	0	1	1
178	0	0	0	0	1
179	0	0	0	0	1
180	0	0	0	0	1
187	0	0	0	0	1
198	0	0	0	0	2
200	0	0	0	0	1
201	0	0	0	0	2
202	0	0	0	0	1
206	0	0	0	0	2
209	0	0	0	1	1

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210	0	0	0	0	2
211	0	0	0	0	1
213	0	0	0	0	1
214	0	0	0	0	1
215	0	0	0	0	2
216	0	0	0	1	0
217	0	0	0	1	1
218	0	0	0	0	1
220	0	0	0	0	2
226	0	0	0	0	1
227	0	0	0	0	1
228	0	0	0	0	1
231	0	0	0	0	1
236	0	0	0	0	1
238	0	0	0	0	1
239	0	0	0	0	1
240	0	0	0	0	1
302	0	0	0	0	0
418	0	0	0	0	1
420	0	0	0	0	3
421	0	0	0	0	2
422	0	0	0	0	1
458	0	0	0	0	1
500	0	0	0	0	0
502	0	0	0	0	0
503	0	1	0	0	0
504	0	0	0	0	0
505	0	0	0	0	0
506	0	0	0	0	0
507	0	1	0	0	0
508	0	0	0	0	0
509	0	0	0	0	0
510	0	0	0	0	1
511	0	0	0	0	0
512	0	1	0	0	0
513	0	0	0	0	0
514	0	0	0	0	0
515	0	0	0	0	0
516	0	0	0	0	0
517	0	0	0	0	0
518	0	0	0	0	0



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<b>519</b>	1	0	0	0	0
<b>520</b>	0	0	0	0	0
<b>521</b>	0	0	0	0	0
<b>523</b>	2	0	0	0	0
<b>524</b>	0	0	0	0	0
<b>525</b>	0	0	0	0	0
<b>526</b>	0	0	0	0	0
<b>528</b>	0	0	0	0	0
<b>529</b>	0	0	0	0	0
<b>530</b>	0	0	0	0	0
<b>531</b>	0	0	0	0	0
<b>532</b>	0	0	0	0	0

There is a total of 220 functional cameras (including 36 redeployables) monitored by the CCTV Control Room which are the responsibility of City of Wolverhampton Council, compared with 220 in the previous period.

During 2019, there were 211 occasions that the cameras were used, this is an average of 1 use per camera. During 2020, there were 209 occasions that the cameras were used, this is an average of 1 use per camera. During 2021, there were 297 occasions that the cameras were used, this was an average of 2 uses per camera. During 2022, there were 356 occasions that the cameras were used, this was an average of 2 uses per camera. In 2023, there were 312 occasions that the cameras were used, this is an average of 1 uses per camera.

In 2019, taking the average was 1 use for each camera and once again those cameras registering less than 1 usage were considered 'at risk'. In 2019 there were 89 cameras used less than 1 occasion compared to 39 during 2018.

In 2020, taking the average was 1 use for each camera and once again those cameras registering less than 1 usage were considered 'at risk'. In 2020 there were 84 cameras used less than 1 occasion compared to 89 during 2019.

In 2021, taking the average was 1 use for each camera and once again those cameras registering less than 1 usage were considered 'at risk'. In 2021 there were 85 cameras used less than 1 occasion compared to 84 during 2020.

In 2022, taking the average was 1 use for each camera and once again those cameras registering less than 1 usage were considered 'at risk'. In 2022 there were 76 cameras used less than 1 occasion compared to 85 during 2021.

In 2023, taking the average was 1 use for each camera and once again those cameras registering less than 1 usage were considered 'at risk'. In 2023 there were 68 cameras used less than 1 occasion compared to 76 during 2022.

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It is worth reiterating that the primary purpose of most of the cameras is for Highways and traffic monitoring and for this reason the cameras serve a specific purpose, however, they operate within public space and the reasons for installation require regular justification. This does not mean that the 'at risk cameras' should automatically be de-commissioned, as further investigation should be made.

A formal process is required in order to ensure that all avenues, such as consultation, cost implications etcetera are undertaken prior to any decisions, as this will avoid problems that have previously been experienced by other Local Authorities.

#### **4.6.5 Complaints**

A member of the public wishing to make a complaint about the system may do so through City of Wolverhampton Council's complaint procedure. A copy of the complaint procedure is available by writing to:

Service Manager  
City of Wolverhampton Council  
Network Coordination  
Urban Traffic Control  
Civic Centre  
St Peter's Square  
Wolverhampton  
WV1 1RP

A complaints procedure has been documented. A record of the number of complaints or enquiries received will be maintained together with an outline of the action taken.

During the period of evaluation there were no complaints recorded concerning the schemes in question.

## **5.0 CONCLUSION**

### **5.1 Introduction**

The evaluation subject of this report, focuses on the 220 operational public space Closed Circuit Television surveillance cameras (including 36 redeployables) installed, owned, managed and operated by City of Wolverhampton Council.

As an important part of the process an analysis was undertaken of the number and type of incidents captured by the surveillance system, this being viewed as a key performance indicator, especially for the cameras used during crime prevention and detection activities.

As previously mentioned, the primary purpose of the CCTV system is the monitoring of the highways and traffic management. It is not usual that operators would pro-actively monitor for incidents involving crime prevention and detection. The only auditable indication that the system is used for the detection of criminal acts, are when the police request to view footage following a suspected incident and are required to complete a viewing request form.

During 2023 there were 64,705 crimes and offences recorded for the Neighbourhood areas where the surveillance cameras are located. The most prominent offences were for violence and sexual and this was followed by vehicle offences.

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme. As previously mentioned, it is only when the police request footage of an incident that camera usage is investigated. It should be explained that during an incident, it is normal practice that a number of cameras may capture a part of an incident and therefore the analysis will have no resemblance to the actual number of incidents. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents.

As mentioned previously there were a total of 220 operational cameras in 2022 and these were used on 356 occasions; this was an average of 2 uses per camera. In 2023, there are a total of 220 cameras and these were used on 356 occasions; this is an average of 1 use per camera.

Using a formulae employed by a number of Local Authorities, all cameras with less than 1 recorded usages, this being half the average, would be regarded as being 'at risk' of further consideration. The process indicated that during 2023 there were 68 City of Wolverhampton Council cameras below half the average compared with 76 cameras in 2022. As the cameras are used for the additional and primary function of Traffic Management it would not be feasible to consider removal of the cameras unless the primary use was in question also.

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Whilst it is not possible to make an assumption that the CCTV system is effective in the prevention and detection of crime, it is a component part of the preventative package. To remove or modify the use of the CCTV system may also detract from the further identified purposes.

It is a recommendation that the City of Wolverhampton Council CCTV systems continue to be evaluated on an annual basis. This will ensure future compliance with the British Standard, which is assessed each year; it will also provide compliance with legislation and the Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice'.

## **APPENDIX 'A'**

### **CAMERA LOCATIONS**

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**Camera Locations**

**Appendix 'A'**

<b>Cam No</b>	<b>Location</b>	<b>Cam No</b>	<b>Location</b>
1	Waterloo Road / Ring Road	144	Wednesfield Way / Nechells Lane
2	Stafford Street / Ring Road / St Peters	145	Cannock Road / Raynor Road, W'ton
3	Broad Street / Ring Road / St Patricks	146	Lichfield Road / Salters Road, Walsall
4	Bilston Street / Ring Road / St David's	147	Lichfield Road / Chester Road, Walsall
5	Birmingham Road /Dudley Road	148	Sneyd Lane / Robert Peele, Bloxwich
6	Penn Road / Ring Road	149	Key Way / BCR, Willenhall
7	Chapel Ash Island / Ring Road	150	Sneyd Lane / Mossley Lane, Bloxwich
8	Tettenhall Road / Chapel Ash	153	Littleton Street / Hatherton St, Walsall
9	Fiveways Island / Waterloo Road	154	Wolverhampton Rd, Pargetter St, Walsall
10	Willenhall Road / Moseley Road	155	Swan Lane Metro Crossing, Sandwell
11	Deans Road /Wolverhampton Road	156	Lakefield Rd / Green Meadow, W'ton
12	Parkfields Road / Thompson Avenue	157	Molineux Car Park
13	Black Country Route / Birmingham New Road	158	Molineux Car Park
14	Steel House Lane / Bilston Road	159	Princess Street / Queen Street
15	Bilston Road / Chillington Street	160	Queen Street / Princess Street
16	Bilston Road / Ettingshall Road	161	Lichfield Street / Melish Road, Walsall
17	Bilston Road nr Tram Car Park	162	Walsall Street Car Park, Bilston
18	Bilston Street / Wellington Road, Bilston	163	Mountford Lane Car Park
19	Prouds Lane / Wellington Road, Bilston	164	Woodhouse Fold Car Park
25	Coseley Road \ High Street, Bilston	165	Alfred Squire Car Park West
26	Bus Station, Bilston	166	Alfred Squire Car Park South
27	Church Street / Market Way, Bilston	168	Stafford Rd / Bloxwich High St, Walsall
28	Lichfield Street / Church Street, Bilston	169	Bloxwich High St / Victoria Ave, Walsall
29	A41 / Albert Road / Paget Road	170	Elmore Green Rd/Bloxwich High St, Walsall
30	Princess Square / Lichfield Street	171	Compton Rd / Clark Rd
31	Central Library / Garrick Street / Snow Hill	172	Faulkland St Car Park LC2
32	School Street / Salop Street	173	Faulkland St Car Park LC12
33	Victoria Street / Bell Street	174	West Bromwich Road / Walstead Road
34	Queens Square / Victoria Street	175	Willenhall Rd / Deans Rd
35	Worcester Street / Temple Street	176	Willenhall Rd RS Roundabout LC10
36	Snowhill / Temple Street	177	Tettenhall Rd / Albert Rd -2
37	Pipers Row / Queens Street	179	Pleck Road / Rollingmill Street, Walsall
38	Darlington Street / North Street / Civic Centre	180	Wednesbury Road / Bescot Road, Walsall
39	Pitt Street / School Street	182	Wallows Lane / Dickenson Drive, Walsall
40	Bilston Street / Dudley Street / Wulfrun Sq	183	Broadway / Bescot Crescent, Walsall
41	Queens Square	184	Broadway / West Bromwich Rd, Walsall
42	Broad Street / Thornley Street	185	Broadway / Uni Access, Walsall
43	Market Street / Queen Street	187	Broadway North, Nr Sutton Road, Walsall

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<b>44</b>	Ring Road St Georges / Snowhill	<b>188</b>	Birmingham Road / Bell Lane, Walsall
<b>48</b>	Showell Lane / Bushbury Lane / Science Park	<b>189</b>	Birmingham Road / Bus Gate, Walsall
<b>49</b>	Stockwell End Road CP	<b>190</b>	Wednesbury Rd / Corporation St, Walsall
<b>50</b>	Wednesfield Old Market CP	<b>192</b>	Lichfield Road / Daw End Lane, Walsall
<b>51</b>	High Street / Lichfield Road, Wednesfield	<b>193</b>	Lichfield Road / Pelsall Lane, Walsall
<b>52</b>	Alfred Square Road / March End	<b>194</b>	Lichfield Road / Spring Road, Walsall
<b>53</b>	Wednesfield Market	<b>197</b>	Green Lane / Hospital Street, Walsall
<b>54</b>	High Street / Church Street	<b>201</b>	Shepwell Green / W'ton Rd West, Walsall
<b>55</b>	Rookery Lane / Well lane	<b>202</b>	Walsall Road / Clarkes Lane, Walsall
<b>56</b>	King Street / Dudley Street	<b>204</b>	Lichfield Rd / Cannock Rd, Walsall
<b>57</b>	Willenhall Road / Plascom Road	<b>205</b>	Wolverhampton Rd / New Cross Ave
<b>58</b>	Corser Street / Lower Walsall Street	<b>207</b>	Cleveland St / Bell St
<b>59</b>	Union Street / Corn Hill	<b>208</b>	Penn Rd / Pinfold Lane
<b>60</b>	Black Country Route / Oxford Street, Bilston	<b>209</b>	Stourbridge Rd Nr Springhill Lane
<b>61</b>	Hall Street Car Park Bilston	<b>210</b>	Cannock Rd / Park Lane
<b>62</b>	Pinfold Market Car Park	<b>211</b>	Cannock Rd / Badger Drive
<b>63</b>	Pinfold Street Car Park BCR	<b>212</b>	Victoria Rd / Bushbury Lane
<b>64</b>	Batchcroft Car Park / Greencroft End	<b>213</b>	Wednesfield Rd / Woden Rd
<b>65</b>	Batchcroft Car Park / Broad St End	<b>214</b>	Oxford Street / Gt Bridge St
<b>66</b>	Stafford Road / Oxley Moor Road A449	<b>215</b>	Bilston Rd / Stowheath Lane
<b>67</b>	Stafford Road / 3 Tuns A449/3 Tuns Lane	<b>216</b>	Thompson Ave / Dixon St
<b>68</b>	The Rock / Tettenhall Road / Henwood Road	<b>217</b>	Tettenhall Rd / Stockport
<b>69</b>	Penn Road A449 / Coalway Road	<b>218</b>	Oxford St / Vulcan
<b>70</b>	Park Road East / Devon Road	<b>219</b>	BNR / Lawnswood Rd
<b>71</b>	West Park / Landsdown Road / Park Road East	<b>220</b>	BNR / Spring Rd
<b>72</b>	West Park / Park Crescent / Park Road East	<b>221</b>	BNR / Laburnam Rd
<b>73</b>	West Park / South Gate / Park Road East	<b>222</b>	Temple St / Summer Row
<b>74</b>	West Park / Summerfield / Park Road West	<b>223</b>	Penn Rd / Marston Rd
<b>75</b>	West Park / Upper Vauxhall / Park Road West	<b>224</b>	Penn Rd / Goldthorn hill
<b>76</b>	West Park / Albert Road / Park Road West	<b>227</b>	Upper Rushall Street, Walsall
<b>77</b>	West Park / Kingsland Road / Park Road West	<b>228</b>	Ablewell St / Lower Rushall St, Walsall
<b>78</b>	Newhampton Road / Hunter Street	<b>229</b>	George St / Dudley St, Walsall
<b>79</b>	Avion Centre/ Bargate Drive	<b>230</b>	Lower Hall Lane / Caldmore Rd, Walsall
<b>80</b>	Avion Centre Library / Bargate Drive	<b>231</b>	Bentley Mill Way / BCR Slip Rd, Walsall
<b>81</b>	Fighting Cocks / Goldthorn Hill	<b>232</b>	W'ton Rd / Bentley Rd North, Walsall
<b>82</b>	Ryehope Square North / Nr Library – W'ton	<b>233</b>	Penn Road / Stubbs Road
<b>83</b>	Ryehope Square East	<b>418</b>	St Peter's Car Park, Wolverhampton
<b>84</b>	Stafford Road by Polish Church	<b>420</b>	Broad Street Car Park
<b>92</b>	Henwood Road / Bridgnorth Road	<b>421</b>	Broad Street Car Park, Wolverhampton
<b>93</b>	Stafford Street University / Denary Row	<b>422</b>	Broad Street Car Park, Entrance/Exit
<b>94</b>	Molineux Street University	<b>500</b>	Broadway / Lichfield Road, Walsall

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<b>99</b>	Lichfield Road/Stubby Lane	<b>505</b>	W'ton Rd / Bloxwich Lane, Walsall
<b>100</b>	Birches Barn Road / Broad Lane	<b>506</b>	Black Country Route / M6 Junction 10
<b>103</b>	Burnt Tree /B'ham Road/New B'ham Road	<b>508</b>	Bescot Road / M6 Junction 9
<b>105</b>	Wednesfield Road / Sun Street	<b>510</b>	Wednesbury Road / Bescot Road, Walsall
<b>106</b>	Wulfruna Street / St Peters	<b>511</b>	Broadway / West Bromwich Rd, Walsall
<b>107</b>	Darlington Street/Waterloo Road	<b>512</b>	W'ton Rd / Primley Ave, Walsall
<b>108</b>	Lichfield Street / St Peters Close	<b>513</b>	West Brom Rd / Walstead Rd, Walsall
<b>109</b>	Molineux Street / nr Deanery Row	<b>514</b>	Broadway / Uni Access, Walsall
<b>110</b>	Railway Drive	<b>515</b>	Broadway / Bescot Crescent, Walsall
<b>112</b>	Stafford Road / Wobaston Road / Bee Lane	<b>518</b>	Birmingham Rd / Bell Lane, Walsall
<b>113</b>	Stafford Road / M54 Junction 2	<b>519</b>	Shepwell Green / W'ton Rd West, Walsall
<b>114</b>	Stafford Road / Springfield Road	<b>521</b>	Harden Rd / Bloxwich Lane, Walsall
<b>115</b>	Highfields Road / Dudley Street	<b>522</b>	Wallows Lane/Dickinson Drive, Walsall
<b>116</b>	Birchfield Lane / Birchley Island, Oldbury	<b>523</b>	Lichfield Rd/Pelsall Ln/Daw End, Walsall
<b>117</b>	School Street / Penn Road Island	<b>524</b>	Walsall Rd/Bosty Lane, Walsall
<b>118</b>	School Street / Penn Road Island	<b>526</b>	Penn Rd / Marston Rd
<b>119</b>	School Street / Penn Road Island	<b>527</b>	Lichfield Rd / Melish Island, Walsall
<b>120</b>	High Street / Moxley Island, Walsall	<b>528</b>	A34 Birmingham Rd - Bus gate, Walsall
<b>121</b>	Wobaston Road / Patshull Avenue	<b>529</b>	Stafford Street/Camp St, Walsall
<b>122</b>	Black Country Route / Coseley Road Island	<b>530</b>	Daw End Lane
<b>123</b>	Wolverhampton Road / Pleck Road, Walsall	<b>531</b>	Anchor Lane Tip
<b>124</b>	Lower Rushall Street / Broad Way, Walsall	<b>532</b>	Sutton Rd / Longwood Rd (Barr Beacon)
<b>125</b>	M6 Junction 10, Walsall	<b>533</b>	Pelsall Common
<b>126</b>	Littleton Street / Day Street, Walsall	<b>534</b>	Broadway North near Sutton Rd
<b>127</b>	M6 Junction / Junction 9, Walsall	<b>536</b>	Lichfield Rd / Wood End Rd./ W'field.
<b>128</b>	Pleck Road / Bridgman Street, Walsall		
<b>129</b>	Townsend House / St Paul's Street, Walsall		
<b>130</b>	Townsend House / St Pauls Street, Walsall		
<b>131</b>	Coppice Road / Brownhills Road, Walsall		
<b>132</b>	Birmingham New Road/Shaw Road		
<b>133</b>	Waddens Brook / Wednesfield Way		
<b>134</b>	Planetary Road / New Cross Avenue		
<b>135</b>	Green Lane / Stephen Avenue, Walsall		
<b>136</b>	Green Lane / Stephen Avenue, Walsall		
<b>137</b>	Green Lane / Stephen Avenue, Walsall		
<b>138</b>	Bloxwich Lane / Bentley Lane, Walsall		
<b>139</b>	Black Country Route – Bankfield Rd, Bilston		
<b>141</b>	Bloxwich Lane / Churchill, Walsall		
<b>142</b>	Bloxwich Lane / Churchill, Walsall		
<b>143</b>	Bloxwich Lane / Churchill, Walsall		