

# Dementia Support Services in Wolverhampton August 2023

**These services were operational as detailed at the time of writing this document. Please check with individual services what they are delivering, should their service hours have changed.**

**CITY OF  
WOLVERHAMPTON  
COUNCIL**

**DAA** Dementia  
Action Alliance



### **Alzheimer's Society Dementia Connect**

Dementia Connect offers telephone advice and can put you in touch with a whole range of dementia support services. If you feel you need more support, our telephone advisors can refer you to a local dementia support worker who could arrange a home visit. You can also find out about dementia cafes (support groups) in your area.

#### **Here are a few examples of the support we provide:**

emotional support when things get tough  
connecting you to local support groups  
help to understand and live with dementia, including coping techniques  
support with everyday living, such as government benefits

The telephone number is **0333 150 3456**. Lines are open 7 days per week. Calls to this number are charged at a local rate

Professionals can also refer into the Dementia Connect service via our online secure portal. <https://www.alzheimers.org.uk/referralfarm>

### **Dementia Cafes**

A Dementia Café is a place where people living with dementia and their loved ones can meet in an informal and relaxed atmosphere. It can be helpful to meet others living with similar issues and to have time to chat. Alzheimer's Society staff are on hand as well as trained volunteers. Each month is different, there are visits from other local services, some activities, music and refreshments are served.

We have a face to face meeting once a month and a weekly, one hour meeting via zoom, some people attend both. The weekly meeting is a good way of keeping in touch with a group of people and to deal with issues as they arise.

For more information regarding dementia cafes then please contact Jane Round 07484 089 515 or email at [jane.round@alzheimers.org.uk](mailto:jane.round@alzheimers.org.uk)



### **Alzheimer's Society website**

Contains a huge range of free information, fact sheets, articles, magazines and our online shop. You can find out information on benefits, different types of dementia, local dementia services, useful gadgets, etc.

<https://www.alzheimers.org.uk/>

### **Talking Point**

<https://www.alzheimers.org.uk/get-support/dementia-talking-point-our-online-community>

An online community to ask questions and receive advice from people in similar situations. Last year this had 1 million visits and there are thousands of active users. This is the world's biggest real time discussion on living with dementia. You can sign up to ask questions or just browse topics using the search bar.



## **Healthwatch Wolverhampton**

Healthwatch Wolverhampton is your local health and social care champion. From Bilston to Bushbury and everywhere in between, we make sure NHS leaders and other decision makers hear your voice and use your feedback to improve care. We are part of a network of over 150 local Healthwatch across the country. We work together through Healthwatch England to make sure your feedback creates positive change in health and care nationally as well as locally.

If you've recently visited your doctor, or local hospital, or used any health and care services in Wolverhampton we want to hear from you. Whether you've had a good or bad experience, we can use your feedback to improve services for everyone and we have the power to make NHS leaders and other care providers listen to what you have to say. We can also help you find reliable and trustworthy information and advice.

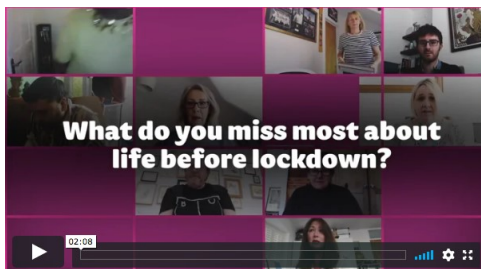
To contact us, please call 0800 246 5018 or email us at [info@healthwatchwolverhampton.co.uk](mailto:info@healthwatchwolverhampton.co.uk)

For more information, visit our website at:  
<https://www.healthwatchwolverhampton.co.uk/what-we-do>



A vast number of resources on the website including the new "Lives on Hold Campaign" which you can find here:

<https://www.dementiauk.org/lives-on-hold/>



#### [Lives on Hold - Dementia UK](https://www.dementiauk.org/lives-on-hold/)

Lives on Hold shows how life for carers of people living with dementia is similar to living in lockdown for many months, and often years. As life begins to get back to a new kind of normal for most people, families living with dementia will see little change.

[www.dementiauk.org](https://www.dementiauk.org)

<https://www.dementiauk.org/get-support/dementia-helpline-alzheimers-helpline/>



#### [Dementia Helpline - Alzheimer's Helpline - reach out to an Admiral Nurse](https://www.dementiauk.org/get-support/dementia-helpline-alzheimers-helpline/)

The Admiral Nurse Dementia Helpline is for anyone with a question or concern about dementia and Alzheimer's disease. From looking out for the first symptoms of Alzheimer's, to understanding the challenges of living with someone with vascular dementia, our specialist Admiral Nurses have the knowledge and experience to understand the situation and suggest answers that might be hard to find ...

[www.dementiauk.org](https://www.dementiauk.org)

# Dementia UK – Admiral Nurse Service



## **Introducing Admiral Nurse Service to Wolverhampton Black Country Health Care NHS Foundation Trust**

Admiral Nurses provide the specialist support that families need to face dementia. When things get challenging or difficult, Admiral Nurses work alongside families, carers and people living with Dementia giving the compassionate one-to-one support, expert guidance, and practical solutions to families with high complexities, helping them to live more positively with dementia in the present, and to face the challenges of tomorrow with more confidence and less fear

Admiral Nurses are continually trained, developed, and supported by Dementia UK, and offer their skills to further enhance the level of expertise with local health and wellbeing departments, though raising awareness of Dementia and supporting professional development.

Both Admiral Nurses Team lead Stacey Harrison (RMN) and Wonda Heritage (RMN) have special interest in Dementia Care and look forward to working alongside you to continue to improve the experience for those caring and living with Dementia.

The Admiral Nurse Service is based at Brooklands Health Centre, Brooklands Parade, Wolverhampton, WV12ND Monday – Friday 8am- 4pm (excluding bank holidays)

They can be contacted on 01902 442422. Emails are [bchft.adminadmiralnurse@nhs.net](mailto:bchft.adminadmiralnurse@nhs.net)

**If you require an Admiral Nurse, please discuss with your GP and request a referral**



## Life is unpredictable, **your care shouldn't be.**

At Compton Care we support people living with life-limiting conditions, welcoming referrals from patients, families, and health care professionals.

We believe in providing great quality clinical expertise and emotional support that is tailored to your individual needs. Provided in our purpose-built facilities or in your own home, we will ensure you and your loved ones feel safe and supported in our care.

### **Our free services:**

Bereavement care	Lymphoedema clinic
Community services	Physiotherapy
Counselling	Social work
Inpatient unit	Spiritual care
Living Well Service	Support for family and friends

For more information call our Advice and Referral line on 01902 774570.

## **Neurological support**

Compton Care has recently launched a new support service for those living with the effects of a neurological condition. We have introduced a specialist role in order to support those living with a neurological condition and to help reduce unnecessary hospital visits.

Kayleigh Beardsmore, our Neurological Conditions Coordinator, has a background in specialised nursing for those with complex mental health conditions, together with delivering training on the subject.

We have partnered with WV Active to launch a 'Neuro Network', open to all ages, which aims to empower those with a neurological condition to get involved with physical activities, in addition to keeping minds active and giving the opportunity to meet new people.

Sessions at WVActive run on the third Thursday of every month and include a collaboration with Matt Inniss Fittness – specialist physical activity for disability and life limiting illness patients.

For more information call our Advice and Referral line on 01902 774570.

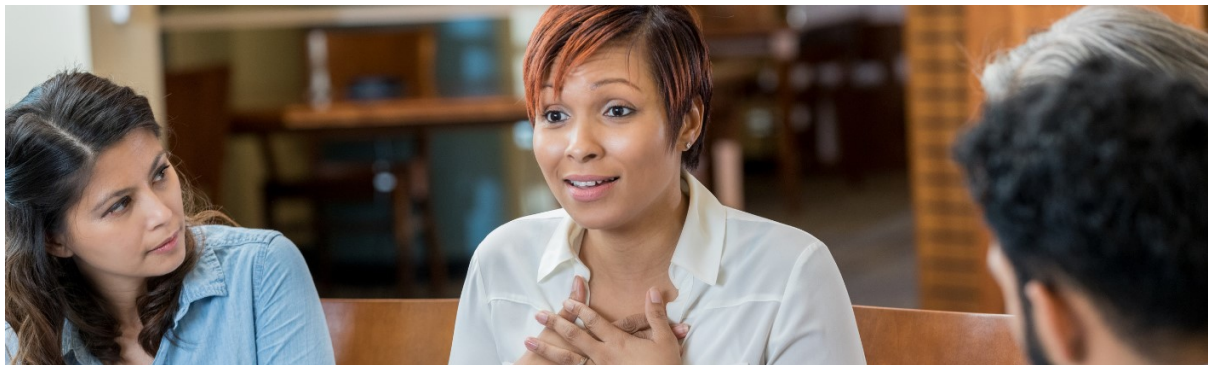
## Are you grieving for someone?

Everyone's experiences of grief is different, but many find that talking can help. Our Bereavement Information Hubs are a safe space where people who are grieving can come together and share their stories. These peer-support groups allow you to speak freely about your loved one and your experience of grief without judgement.

The Hubs are free to attend and open to all, you do not need to have a prior connection to Compton Care. Simply register by calling our Advice and Referral line on 01902 774570.

**Website:** [www.comptoncare.org.uk](http://www.comptoncare.org.uk)

**Email:** [communityengagement@comptoncare.org.uk](mailto:communityengagement@comptoncare.org.uk)



Location	Date	Time
Bilston People's Centre (behind Excel Church) WV14 0LT	Last Wednesday of the month	10.00 – 11.30am
Compton Care Compton Road WV3 9DH	First Saturday of the month First Monday of the month	10.00 – 11.30am 6.00 – 7.30pm
Heart and Lung Centre New Cross Hospital WV10 0QP	Second Friday of the month	10.15 – 11.45am
Perton Library Severn Drive WV6 7QU	Second Friday of the month	2.15 – 3.45pm
Gornal and Sedgley Team Ministry (opposite Sedgley Library) DY3 3UA	Fourth Tuesday of the month	10.00 -11.30am
Living Well Hub Wolverhampton Superstore WV2 1BA	Every Tuesday	1.30 – 3.00pm
Wombourne Library Church Road WV5 9EZ	Second Monday of the month	1.30 – 3.00pm
Virtual Bereavement Hub Via Zoom	Third Thursday of the month	10.00 -11.30am



## Carer Support Team Wolverhampton

### Carer Support

The Carer Support Team have been in Wolverhampton for over 20 years

We currently work with over 7000 adult carers.

We continually advertise the offer to carers hoping to identify the 21000 carers who remain 'hidden' in Wolverhampton (27,000 people identified as a carer in 2011 census)

- We offer statutory Care Act 2014 Carers Conversations (Carers Assessments) resulting in a Care and Support plan which is annually reviewed and updated. The care and support plan looks at what support is available to enable a carer to continue in their caring role. Support such as family and friends plus the availability to have a break. Also connecting carers to organisations and specific information will enable them to continue in their caring role.
- Emergency card, contingency planning. This is vital to carers knowing a plan has been arranged so if they become unwell there is someone to look after the person they care for.
- Carers bulletins and regular information updates
- Carers face to face meetings
- Carers weekly Zoom groups
- Specialised Carers welfare rights information and advice
- Availability of a carer support worker five days a week on 553409 to answer general enquires or offer support to carers whose caring role may have increased
- Home Based Respite (sitting service) is available if identified as an outcome during the carer's conversation
- One-off Home-Based Respite is available for carers to attend medical appointments
- One off Direct Payments are also available if identified as an outcome of the carer's conversation.
- Ongoing Direct Payments to support carers to have a break also identified as an outcome of the carer's conversation



## Public Protection

Contact Numbers - Consumer Advice 0808 223 1133

### **Campaigns**

#### **Friends Against Scams**

Friends Against Scams is a National Trading Standards Scams Team initiative. The initiative is about protecting people from the negative social, mental, and financial aspects of scams by providing them with scams prevention advice and assistance and encouraging them to report and talk about scams to break the scams cycle.

City of Wolverhampton Council is a Friend Against Scams Organisation.

Free scams prevention awareness training including current COVID-19 scams is available via [www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)

#### **Dementia Friendly Retail**

Several City Centre Businesses have agreed to become Dementia Friendly Retailers offering quiet times and chat & natter tables. Their contact details are provided below.

- Teddy's@Sapphireblue, 35 Queen Square, Wolverhampton, WV1 1TL, 01902 772078/ 01902 428822 Unisex Hairdressers & Barbers.

Offers quiet times for those living with dementia on Tuesdays & Wednesdays. Carers are welcome to attend. Ask for Amy or Phil.

- Markie's Barber Shop, 66 Victoria Street, Wolverhampton, WV1 3PN, 07970 483986, Specialises in Afro-Caribbean Hair

Offers quiet times for those living with dementia on Tuesdays between 10am-12. Carers welcome. Ask for Mark Williams.

#### **Dementia Friendly Pubs & 1 Members Club**

The Chestnut Tree, Finchfield – Stephanie Smith, Manageress, Full table Service and a designated table provided. (Sizzling Pubs Chain).

The Giffard Arms, Victoria Street, City Centre, Gary, Quiet table provided

The Duke of York, City Centre, Bea Lane, Manageress, Back room snug provided for quiet times

The Emerald Club, Cannock Road, Pat – Manager. Quiet table provided



Are you concerned about your relative or friend, who seems to be getting more forgetful?

If the answer is yes, then **Memory Matters** could help.

You can contact Memory Matters by telephone to have an informal chat, regarding your Memory concerns or if you care for someone with memory concerns, you can give us a call. Advice and guidance is available, with connections to community groups and activities.

Memory Matters offers support and guidance to people who are concerned about their memory. It is also aimed at relatives or friends that have concerns about someone and want to find out more information about the support available.

Our telephone support is easily accessible and trained professionals are on hand to signpost and offer advice and information.

**The team can offer guidance and support about the following.**

- Initial contact with GP and the importance of early diagnosis
- Improving the home environment
- Encouraging an active mind/hobbies
- Stimulating active social life through support groups in the community
- Healthy diet and nutrition
- Telecare equipment/Assistive technology solutions to remain independent for as long as possible
- Support for Carers
- Information & Signposting to relevant organisations.

Telephone support is provided via a Community Support worker, who can offer general advice and information about support groups and health and well-being. The call offers a unique opportunity for the person experiencing memory difficulties or the family member/carer to speak openly regarding their concerns about what the future may hold and what support is available both medically and socially. Friendly, professional staff will explain the process of assessment and the support that is available from memory services.

- For more details about the service please contact the Joanne Evans - 01902 553445 – Memory Matters Community Support Service.



## Community Support Services

Community Support Service currently offers connections to wellbeing support, to enable members of the community connect with others. Also links into services to enable people to remain independent at home. For support contact 01902 553445

## Wolverhampton Memory Assessment Service

Wolverhampton Memory Assessment Service is still working through the current backlog of waiting list resulting from Covid 19 pandemic. MAS Wolverhampton is currently offering face to face consultations and telephone contacts as appropriate to carry out memory assessment. The referrals mainly come from GPs, and this remains open as the referral contact. A letter is sent to patient acknowledging receipt of the referral and a leaflet with services that offer pre-diagnostic support whilst waiting for memory assessment is enclosed for self-referral. Where diagnosis is reached and post diagnostic support is required, a referral is made to the Alzheimer's society through Dementia Connect referral system. Patients will be referred to other support services as per individual needs. For further information contact 01902 442 391



FBC Manby Bowdler LLP is a full-service law firm providing a comprehensive range of personal and business legal services to clients across the West Midlands, Worcestershire and Shropshire.

We aim to work in partnership with you to ensure the legal process is as transparent as possible and that you understand the work we are undertaking on your behalf and the costs involved at all times.

Our specialist Wills, Probate & Lifetime Planning team can help you plan for the future whilst protecting your assets. They are able to advise in relation to Wills, Lasting Powers of Attorney, Probate and Estate Management as well as providing expert knowledge with Court of Protection and Deputyship applications.

We also have an expert Community Care Team who are able to advise with all aspects of Community Care Law, in particular the funding of care for the elderly and the disabled, both during life and after death.

Understanding the emotion that often arises when tackling a personal legal issue is why our exceptional people are sensitive, empathetic and provide practical guidance and advice from start to finish.

For individuals we also offer advice across a range of areas including buying & selling property, serious injuries and medical negligence, family law and motoring offences.

For businesses, advice covers commercial property, corporate, employment & HR, litigation, debt recovery, town & country planning, intellectual property, and international matters.

To find out more about FBC Manby Bowdler, please visit [www.fbcmb.co.uk](http://www.fbcmb.co.uk) or to make an enquiry, please contact us using the details below:

Telephone: 01902 578000

Email: [info@fbcmb.co.uk](mailto:info@fbcmb.co.uk)



Wolverhampton Grand Theatre has been working hard to become a dementia-friendly venue since 2017 as we believe the magic of live theatre should be accessible to everyone.

To make your visit as comfortable as possible, our staff have completed dementia-friendly sessions and we have space available in the front of house areas that can be used to take a break from the auditorium if needed

### **Memory Café**

- Encore Lounge, Grand Theatre, Lichfield Street. WV1 1DE
- 10AM – 12 PM
- Live professional entertainment, refreshments, and a raffle
- FREE for anyone affected by dementia.

Grand Theatre Memory Cafes take place on the first Friday of the month and the last Thursday & Friday of the month.

On the first Friday of the month, our Memory Café features Soul, Reggae, Gospel and Motown music. These cafés are tailored for the Black, African and Caribbean communities, although anyone living with dementia is welcome to attend.

The last Thursday & Friday of the month features music from the 40s, 50s, 60s, wartime, musicals and more. Spaces can be booked by email or phone.

*Our Memory Cafés are made possible thanks to our sponsors FBC Manby Bowdler and supporting sponsors The Steve Bull Foundation, Paycare and Friends of the Grand.*

Thanks to sponsorship from water safety specialists NANT, we will be touring *FREE* performances into care homes to ensure that people who cannot come and visit us at the theatre are still able to experience the magic of live entertainment. The tour features professional singers Sophie Clayton and Miss Beth Belle.

### **Access Register**

The theatre operates an access register scheme that provides a free carer ticket for customers living with dementia. More information can be found on our website or by calling the Box Office on 01902 42 92 12.

### **Dementia Friendly Performances**

We are committed to providing dementia friendly performances for specific, appropriate shows. Please visit our website for more information and specific dates.

### **Contact Information**

Email : [access@grandtheatre.co.uk](mailto:access@grandtheatre.co.uk)

Phone: 01902 57 33 20 (Outreach Team) | 01902 57 33 20 (Box Office)

Website: [www.grandtheatre.co.uk/acces](http://www.grandtheatre.co.uk/acces)





**Please check opening times and contact before attending. Tel:01902 761192**

## St Columba's Day Centre

St. Columba's Day Centre provides a vital care service, offering social activities, promoting independence and social inclusion to people living with mild to moderate Dementia. We want to enable members to remain in their own homes, alleviate loneliness and isolation. We play musical bingo, reminiscence sessions, quizzes, art and craft and games such as indoor bowls and skittles. We are open 9am - 3pm at the moment, members can have tea and toast on arrival, a two-course hot lunch and tea and biscuits in the afternoon. This gives their carers some much needed respite, knowing they are in safe hands for the day. We are following all Covid 19 guidelines, including social distancing, sneeze screens, hand hygiene and all staff wear masks, so we cannot do certain activities, but we can still find plenty of things to keep you occupied. Please view our web site [www.stcolumbasdaycentre.org.uk](http://www.stcolumbasdaycentre.org.uk) for more information or give me a call on 01902 761192



# Fiddle Fingers Quilts

## **Making Fiddle Quilts for people with dementia**

During lockdown many people have been looking at our Facebook page for inspiration (search fiddle fingers quilts).

There is lots more information on how to make these colourful tactile little quilts on our website [www.fiddlefingersquilts.co.uk](http://www.fiddlefingersquilts.co.uk)

## **Work with people with dementia**

Making mini fiddle quilts with care home residents

Reminiscence work with residents using textile design

## Action and Awareness for young people

### **Book a dementia friends information session for your pupils**

Many of your pupils will have family and friends living with dementia whose health and wellbeing has been compromised by the lockdown

Dementia Friends information sessions differentiated according to age and ability available via video conferencing. Especially suitable for Junior school pupils and Health and Social Care students.

Also, extension activity: developing a model for children to support family and friends affected by dementia.

**For more information contact Karen Perry 07968875241**





## Wolverhampton Social Prescribing Service

### Who is it for?

- Do you feel isolated & want support to meet other people?
- Do you feel low or a bit anxious and might feel better joining a social group?
- Do you have a long-term chronic health condition which would be helped through community activities?
- Do you need help to find practical support or advice with practical issues such as money, health, or wellbeing?

If the answer to any of these questions is yes, then the Social Prescribing service might be able to help.

### What is Social Prescribing?

It is a non-medical approach to improving your health and wellbeing. It can help you to have more control over your own health and find ways to improve how you feel in a way that suits you.

### How does it work?

Social prescribing is not designed to replace medical support but getting involved with local groups & activities can help you get better and feel better faster than medicine alone.

Your Link Worker will listen to you and put you in touch with people and activities that might help you to feel better. They might introduce you to a community group, a new activity or a local club. Or they might help you find information or access advice about a particular issue.

### We link people into things like:

Friendship groups, walking groups, arts & crafts, access to advice about debt, training & volunteering, or information about managing your health

### How do I get involved?

You need to ask your GP or another worker who knows you to refer to the service. We will contact you within a few days and talk about how we might be able to help in a way that works for you.

### Want to know more?

Get in touch either by

- Phone 01902 328987
- Email [spinfo@wolverhamptonvsc.org.uk](mailto:spinfo@wolverhamptonvsc.org.uk)



## Wolverhampton Homes - Telecare Service

Helping you to stay safe and independent in your own home.

Telecare is a service designed to help you to live safely and independently in your home. Should an accident or other emergency occur, Telecare provides you with the ability to call for help 24 hours a day, enabling you to carry on living your life safe in the knowledge that if a situation arises, you can get help quickly.

### How does it work?

The lightweight, discreet pendant will work anywhere in the average house or garden. It can be worn around the neck or on the wrist and is easy and comfortable to wear. When you need help, you simply press the alarm button on the pendant or on the alarm unit, and you will be connected to one of our friendly Telecare advisors in our monitoring and response centre. They can call your nominated contacts telling them that you need help and can stay on the line to reassure you until assistance arrives.

If you do not have family or friends able to help you in an emergency, we have fully trained mobile responders who are available 24 hours a day should you need them. Though the mobile responders are not an emergency service, they undertake to get to you as quickly as possible. If you are not hurt but need assistance getting up, they will help you.

We also have a range of assistive technologies to provide support if you would have difficulty using the alarm and pendant, for example, due to a long-term health condition or problems with your memory. These technologies can provide automatic alerts to situations such as falls, fire, seizures, reminding you to take medication or that a door is open, and we can tailor the equipment to fit your individual needs.

### Do I have to pay?

The Telecare Service is provided free of charge to people in receipt of certain benefits. If the Council has arranged for you to receive care and support, Telecare will be included in the contribution you are asked to pay for your care. If these circumstances do not apply to you, you are still able to benefit from the service.

Telecare packages range from £3 to £9 per week.

You can make a referral to the Telecare Service for yourself or on behalf of someone else.

For more information contact the Telecare team on 01902 553585 or email

[telecare@wolverhamptonhomes.org.uk](mailto:telecare@wolverhamptonhomes.org.uk)

## Precious Memories Dementia Café

Educare Foundation (Wolverhampton) cares for every member of the Wolverhampton community, no matter what their background or situation may be.

Our Precious Memories Dementia Cafe involves a passionate group of board members and volunteers coming together and providing a charitable service for those who need it most. Lend a helping hand and join our efforts today

The Precious memories dementia café is for people with early to mid-stage dementia and their families/carers to attend together.

There are activities, memorabilia, puzzles, wordsearches, singing and dominoes. Refreshments are offered during the café.

Suitable for members of the African-Caribbean community, though everyone is welcome.

### **When**

Last Friday in every month from 11.30 – 11.30.

### **Where**

Saint John's Methodist Church  
558 Wolverhampton Road East  
Methodist  
Parkfield  
WV4 6AA

### **For more information**

Email [educare\\_foundation@yahoo.co.uk](mailto:educare_foundation@yahoo.co.uk)

Visit <https://www.educarefoundationwolverhampton.com/>

# Wolverhampton Wanderers FC



## **Molineux Memories**

Molineux Memories is a social group for individuals with dementia to come and reminisce about Wolves with discussions, quizzes, museum tours and memorabilia.

The project aims to stimulate the memories of participants whilst also providing an enjoyable, social group for them to meet with people with similar interests.

The group is for individuals with dementia and their carers.

For more information, please contact Megan Walters on [meganwalters@wolves.co.uk](mailto:meganwalters@wolves.co.uk) or call 07483 445926

## **Match day experiences**

Supporters with a diagnosis of dementia can come to a game with a personal assistant to see what it's like with crowd noise and a busy environment. The supporter can also learn about the club, visit the museum and see a game (subject to availability). For more information and to create a supporter account contact [fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk) who will be able to guide supporters to get tickets and memberships.

## **Match day support**

Match day support is available for current ticket holders, the season ticket holder who is living with dementia, carers or family are encouraged to contact [fanservices@wolves.co.uk](mailto:fanservices@wolves.co.uk) to ensure a free dementia care pack can be arranged, this includes a wristband with seat numbers on, this will ensure stewards can find the seat and support the supporter. A personalised map to their seat (in bullet/map form). There are booklets including the history of the club, and a guide for personal assistants, there is also a menu for the kiosk so refreshment choices can be made before queuing. The packs can be moulded for individual supporters.

# Alz Café



The Alz Dementia Café is an independent run service and is not part of the City of Wolverhampton Council existing dementia centres.

The Cafe which operates out of the Penn United Reformed Church is a meeting place for people with dementia or memory loss, their families and friends. The aim of the service is to provide a safe, welcoming environment for people with dementia and their family, friends and carers in the company of other carers, volunteers and health and social care professionals.

It offers emotional support, information and the opportunity for people living with the impact of a dementia to network with others in the same situation. There is live music and the opportunity to dance. There is also a buffet or hot food provided - all free of charge. No referral necessary - everyone is welcome.

For details about the Dementia Cafe's run by the City of Wolverhampton Council in association with the Alzheimer's Association please contact us.

## **Who to contact?**

### **E-mail:**

[contact@alzcafe.co.uk](mailto:contact@alzcafe.co.uk)

### **Where to go**

Penn United Reformed Church, 333 Penn Road, Wolverhampton, West Midlands, WV4 5QF.



Are you interested in dementia related research, and would you like the opportunity to be involved?

Join Dementia Research is a service that enables people to register their interest in taking part in dementia research and links them to researchers looking for volunteers for their varied and interesting studies. People with dementia, their carers or anyone over the age of 18 can register.



"If you are someone who has been newly diagnosed or the carer for someone with dementia, you will benefit from the lived experiences that myself and other volunteers have given over the years."

Geoff and Susie  
Research participants

[www.joindementiaresearch.nihr.ac.uk](http://www.joindementiaresearch.nihr.ac.uk)



You do not need a diagnosis.

Research offers hope. It is only through research that we can understand what causes the disease, develop effective treatments, improve care, and hopefully one day find a cure.

For further information please visit Join Dementia Research  
<https://www.joindementiaresearch.nihr.ac>



Join Dementia Research is funded by the Department of Health and delivered in partnership with the National Institute for Health Research, Alzheimer Scotland, Alzheimer's Research UK and Alzheimer's Society.



## Wolverhampton Dementia Action Alliance

The Wolverhampton DAA want to work together to raise the profile of dementia in our city. Our key aims are to:

- Support organisations of all sizes to become dementia friendly and improve outcomes for people living with dementia and their carers in Wolverhampton.
- We want to support existing local dementia services and encourage new initiatives to be formed.
- By working in partnership with all our members we hope to improve the lives of people affected by dementia and remove the stigma within our community.
- The Wolverhampton DAA meets bi- monthly in community venues all across the city.

Please contact your DAA co-ordinator to find further details:

Jon Crockett E-mail: [j.crockett@blueyonder.co.uk](mailto:j.crockett@blueyonder.co.uk)

Louise Chambers E-mail: [louise.chamber3@wolverhampton.gov.uk](mailto:louise.chamber3@wolverhampton.gov.uk)

For further information Visit: Wolverhampton Information Network / search Dementia

## Useful Contacts

Age UK – **01902 572060**

Alzheimer's Society – **0333 150 3456**

Citizen's Advice Bureau – **0344 422 1444** (non—urgent calls) text **07525 844112** for urgent CRISIS and they call you back

Citizens Advice Consumer Service - **0808 223 1133**

City of Wolverhampton Council – **01902 551155**

Compton Care – 0300 **325 0250**

Dementia UK – **0800 888 6678**

FBC Manby Bowdler Solicitors – 01902 **578000**

Healthwatch – **0800 470 1944**

Memory Matters – **01902 553445**

NHS England including GP's, Pharmacists, Dentists, Opticians – **0300 3112 233**

Ring and Ride – 0330 **053 8137**

The Royal Wolverhampton NHS Trust – 01902 **307999**

West Midlands Fire Service – **999** and ask for Fire service

West Midlands Police – **999** for emergency calls 101 for non-emergency calls

West Midlands Ambulance Service – **01902 886488 / 01384 215555**