

Response to Request for Information

Care homes and the coronavirus

I am pleased to provide some of the information you have requested. I have enclosed copies of the information.

In your request you asked:

I wish to make a Freedom of information request.

Please provide all emails about COVID-19 between this council and these care home providers:

- HC-One
- Four Seasons
- Barchester
- Bupa
- Care UK
- Renaissance

Please also provide all emails about COVID-19 between this council and all local authority-run care homes.

As a timeframe, please carry out a search between 1st February and 7th May.

In response to your request we can confirm that we only have placements in 2 homes owned by the organisations listed above. They are out of area placements.

The emails sent to them have been generic provider communication emails which contained weekly communications that we wanted to share with providers. These are all in the process of being uploaded onto our web page:

<https://www.wolverhampton.gov.uk/coronavirus-advice-and-information/providing-and-receiving-care/advice-for-those-providing-care>

There was also a letter about financial support sent to all care providers which I have attached.

Please quote the reference number 1649625 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an

City of Wolverhampton Council
Civic Centre, St. Peter's Square,
Wolverhampton,
WV1 1SH

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internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Governance Team
Governance
City of Wolverhampton Council
Civic Centre
St. Peter's Square
Wolverhampton WV1 1SH

Email: foi@wolverhampton.gov.uk

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner, contact details can be found on their website: www.ico.org.uk

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