Response to Request for Information

Reference: FOI 003726
Date: 27 June 2019

**Sustainability**

**Request:**

I am writing to you under The Freedom of Information Act to find about any commercial property that you own, or relates to your organisation.

If you have commercial property within your organisation, please see attached questionnaire on sustainability.

*Please see our response attached on page 2.*
SUSTAINABILITY QUESTIONNAIRE
Please put an ‘x’ next to the relevant box.

1. Please describe your organization:
   - Facility management
   - Product supplier
   - Product provider
   - End user
   - Consultant
   - Other
     X

2. How many people in total are employed by your company?
   - 0-10
   - 10-50
   - 50-100
   - 100-500
   - 500-1000
   - over 1000
     X
3. What position do you hold within your company?
   - Managing director/CEO
   - Senior management
   - First line management
   - Non-management
   - Other
   
4. How important is sustainability to your business?
   - Extremely important
   - Very important
   - Important
   - At least important
   - Not very important
   - Irrelevant
   
5. What impact do you believe sustainability has on the value of commercial property?
   - Extremely high
   - Very high
   - High
   - At least high
   - Not very high
   - None
6. What is the importance of social value as part of sustainability agenda?

- Extremely important
- Very important
- Important
- At least important
- Not very important
- Irrelevant

7. To what extent do commercial organizations reflect different aspects of sustainability: environmental, economic, and social?

- All aspects equally
- Environmental aspects most
- Economic aspects most
- Social value most
- Other

8. Have sustainability considerations increased over the last 12 months within your organization?

- Yes, to a larger extent
- To some extent
- Remained the same
- No, decreased

9. Does your organization set sustainable development targets/goals on which you are measured?
10. If you measure sustainability in any way in your organization, how do you capture the information?
   - Using our own internal systems and metrics [X]
   - As a part of CSR reporting [X]
   - Using sustainability portal
   - Using other portals
   - Captured in case studies and news [X]
   - Other [X]
   - We do not measure it in any way

11. Do you believe that social value should be addressed in facility management delivery commitment as a part of sustainability agenda?
   - Yes, definitely [X]
   - No, it should not
   - I am unsure

12. Has sustainability impacted the way the services are sourced within your organization (externally or internally)?
   - Yes, to a larger extent
13. Do you feel that costs associated with sustainable development are a perceived barrier to sustainable procurement?
   - Yes
   - No
   - I am unsure

14. Is sustainable development on your agenda to progress?
   - Yes
   - Not really
   - Perhaps in the future
   - Unsure

15. Do you believe that third party funding for energy efficiency and renewables bring long-term financial benefits?
   - Yes, undeniably
   - No, definitely not
   - Possibly
   - Unsure