



## Response to Request for Information

Reference      FOI 003614  
Date            28 May 2019

### ***Domiciliary Care***

#### **Request:**

Could you please respond by email, answering the following questions?

- 1) Do you commission domiciliary care calls in increments of 15 minutes (i.e. 15, 30, 45, 60 minutes)? If not, which time increments do you commission?  
[City of Wolverhampton Council do not commission Personal Care packages in 15 minutes intervals, Personal Care is commissioned based on need.](#)
- 2) Does your local authority directly deliver domiciliary care or is it outsourced to the private/third sector? If it's a split between the two, are you able to estimate what percentage is outsourced and what percentage is directly delivered?  
[We do not have an inhouse provision, therefore our Personal Care is 100% outsourced to private/third sector.](#)
- 3) Do your Social Workers have real-time access to their clients' domiciliary care-delivery records? [Yes.](#)