

Response to Request for Information

Reference FOI 003571
Date 14 May 2019

Changing Rooms Policies and Procedures

Request:

This is a request under the Freedom of Information Act.

Could you please supply me with the following information in relation to any sports facilities with changing rooms which are owned or run by the council?

- 1) If you have introduced mixed-sex changing or showering facilities, please provide a copy of any risk assessment or equality impact assessment carried out.
[We haven't introduced mixed sex changing/showers. However, Bert Williams Leisure Centre was built 8 years ago with a mixed sex changing village. This was designed as part of the specifications from Sport England who part funded the building of the new facility.](#)
- 2) Do you provide training for staff on recognising spy cameras and, if so, what percentage of staff employed at your sports facilities have received this training? What procedures do you have in place to check that a spy camera is not installed either by a member of staff or the public?
[This is covered in the NPLQ \(Lifeguard training\) and is covered in regular ongoing staff training. Also, all WV Active team went through the Leisurewatch scheme training the end of last year which covered this topic.](#)
[Lifeguards and clean team patrol the change village and do regular checks. Also, signage around pool hall and change village states no electrical devises/phones/cameras allowed in area – this is to prevent voyeurism](#)
- 3) Please provide details of the procedures you have in place to prevent inappropriate behaviour in mixed-sex facilities (for example, voyeurism, nudity in communal areas).
[Lifeguards and cleaning team patrol the change village to ensure there is no inappropriate behaviour.](#)
- 4) Are statistics maintained to monitor complaints and compare the type and number of complaints to those prior to the introduction of mixed-sex facilities? If so, please provide this data and any analysis which has been carried out.
[No.](#)

[NOT PROTECTIVELY MARKED]

- 5) For outsourced sports facilities what provisions are included in the contract to ensure that changing and showering facilities protect the privacy, dignity and safety of all customers?

Regular audits and unannounced visits take place to ensure standards outlined in contract are maintained. This has led to the one outsourced facility in the City to change the manager to improve the culture. Also requesting change in design of changing booths which prevented boaring/voyeurism. As well as request to improve lighting in changing areas.