



Response to Request for Information

Reference EIR 000291
Date 29 May 2019

Refuse Collection – Newhampton Road West

Request:

I would be grateful if you could provide the following under a Freedom of Information request regarding the recent reduction in the refuse collection service at the rear alleyway of houses at the bottom of Newhampton Road West, Wolverhampton.

- How many of your staff (or your contractors staff) have been injured in the last three years whilst collecting domestic waste in the area stated?
[None reported however there is an identified risk.](#)
- Any instances of damage to council (or it's contractors) vehicles over the last three years whilst collecting domestic waste in the area you state?
[Superficial scratches to waste vehicles from overhanging/overgrown vegetation. Again as the unadopted road surface deteriorate further there is a higher risk of damage to the vehicles that we need to negate.](#)
- A copy of the health and safety risk assessment conducted to determine risks to your staff?
[None yet as this is a recent issue but planned to be completed as ongoing work. Immediate measure is to undertake collections from the front of the properties.](#)
- A copy of the vehicle manufactures specifications regarding maximum ground clearance, and maximum camber tilt when carrying various loads, and an estimation of the weight of the vehicle when using the alley?
[Approx weight as it does vary from each collection point, but tare weight is 15160 Kg, + what is collected on route to this location, estimate 17000 Kg to 19000 Kg.](#)
- A copy of the health and safety risk assessment conducted to determine risks to residents who have now to negotiate a surface that you consider to be 'dangerous and uneven' and your legal duty of care to them, including the elderly and infirm who may not be able to comply with the proposed changes?
[None. Kerbside collections will resume in the coming period of weeks with residents notified by letter \(with a suitable notice period\) before this commences.](#)

- What are the estimated cost saving to the council resulting from the proposed changes?

None. This is related to health and safety. Costs could be incurred if the collection from the area continues.

- A copy of any dispute resolution process that the residents have been offered with regard to the proposed changes?

The residents will soon be communicated to by letter with a period of time given before this change will be put in place to resume kerbside collections. The letter will inform residents that any medical requests will be dealt with by way of contact via the Council's City Direct service and suitable support given to advise and assist. The councils Corporate complaint Procedure should be followed.

- Copies of any documentation raised by the service decision makers/managers that has allowed them/you to come to the conclusion that the current service is unsafe?

Request/concerns raised about the safety of the collections from this road and the unsafe/unadopted road surface that has the potential to damage the vehicle.