City of Wolverhampton Council

Strategy

Charlotte Johns
Head of Strategy
charlotte.johns@wolverhampton.gov.uk
- Future Strategy and Policy Development
- Our Council Programme and Council Plan
- Strategic Partnerships
- Insight & Performance
- Corporate Assurance
- Public Service Reform
- West Midlands Combined Authority
- ABCA / LEP
- Digital Infrastructure and Data

Geoff Simpson
Business Intelligence Manager
geoff.simpson2@wolverhampton.gov.uk
- Data analysis
- National and Regional performance monitoring
- Data interpretation
- Qlikview development and promotion
- Performance Management
- Digital dashboards development and promotion
- Management of information for internal and external purposes
- Benchmarking

James Amphlett
Business Intelligence Manager
james.amphlett2@wolverhampton.gov.uk
- Data analysis
- National and Regional performance monitoring
- Data interpretation
- Qlikview development and promotion
- Performance Management
- Digital dashboards development and promotion
- Management of information for internal and external purposes
- Benchmarking

Heather Clark
Service Development Manager
heather.clark2@wolverhampton.gov.uk
- Digital Infrastructure Programme
- External funding programme team
- Crowdfund Wolves
City of Wolverhampton Council
Strategic Finance

Claire Nye
Director of Finance (Section 151 Officer)
claire.nye@wolverhampton.gov.uk

- Section 151 Officer
- Audit Services
- Strategic Financial Advice & Support
- Revenue & Benefits
- The Hub
- Financial & Investment Strategy
- Customer Business Improvement Programme
- Procurement and Commercial Services

Alison Shannon
Chief Accountant
alison.shannon@wolverhampton.gov.uk

- Medium Term Financial Planning
- Technical accounting and reporting
- Financial Modelling
- Treasury management
- Agresso Business Support Team
- Strategic Financial Advice and Support

Peter Farrow
Head of Audit
peter.farrow@wolverhampton.gov.uk

- Internal Audit
- Risk Management
- Insurance
- Counter Fraud
- Investigations
- Health & Safety

Sue Martin
Head of Revenues and Benefits
sue.martin@wolverhampton.gov.uk

- Council Tax Administration
- Business Rates
- Debt Management
- Housing/Council Tax Benefit
- Payment and Purchasing
- Banking and Income Management
- Payroll and Pensions
- HR Support Desk
- Quality & Improvement

Allison Robertson
Head of Procurement
allison.robertson@wolverhampton.gov.uk

- Procurement and Contract Management
- Provision of procurement training
- Management of procurement strategy and operating protocol
- Identification of savings opportunities in external spend
- Maintenance of corporate contracts register
City of Wolverhampton Council

Corporate: Governance

Vacant
Director of Governance (Monitoring Officer)

- Monitoring Officer
- Democracy
- Legal Services
- Equality & Diversity
- Electoral Registration
- Elections & Referenda
- Information Governance
- Councillor Support
- Mayoral Support
- Organisational Development

Tracey Christie
Head of Legal Services
tracey.christie@wolverhampton.gov.uk

- Deputy Monitoring Officer
- Civil Litigation
- Childcare Law
- Property and Contractual Law
- Regulatory Law
- Planning Law
- Prosecutions
- Governance Advice

Martyn Sargeant
Head of Democratic Services
martyn.sargeant@wolverhampton.gov.uk

- Electoral registration
- Elections and referenda
- Register Office (births, deaths, marriages/civil partnerships and citizenship)
- Organisational Development
- Information Governance (Data Protection, Data Quality, Freedom of Information and information sharing)
- Councillor Support
- Mayoral Support
## City of Wolverhampton Council

**Deputy Managing Director**

Mark Taylor  
*Deputy Managing Director*  
mark.taylor@wolverhampton.gov.uk

### Departments and Responsibilities

<table>
<thead>
<tr>
<th>Director/Head</th>
<th>Contact Information</th>
<th>Responsibilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>David Watts</td>
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### Additional Notes

- **Assessment & Support**
- **Planning for all adults**
- **Adult Safeguarding/ MASH**
- **Adult Care Provision**
- **Better Care/ Integrated Working with Health**
- **Principal Social Worker**
- **Community Financial Support**
- **Adults Commissioning**
- **Emergency Duty Team**
- **Approved Mental Health Practitioners & Assessments**
- **Independent Living Services**
- **Carers Support**

- **Children in Need & Child Protection**
- **Disabled Children & Young People**
- **MASH**
- **Children & Young People in Care**
- **Youth Offending**
- **Early Intervention**
- **Education Psychology**
- **Specialist Support**
- **Headstart**
- **Safeguarding**
- **Children’s Commissioning**

- **Public Health**
- **Community Safety & Community Cohesion**
- **Health Improvement**
- **Transformation & Health Protection**
- **Intelligence & Evidence**
- **System Resilience**
- **WV Active**
- **Resilience**
- **Employee Wellbeing**
- **Public Health Commissioning**

- **School Improvement**
- **School Organisation**
- **Special Educational Needs & Disability Commissioning**
- **Skills & Employability**
- **Adult Education**
- **Public Health Strategy for Learners**
- **Market Shaping**
- ** Apprenticeships**

- **City Transport**
- **Environmental Services**
- **Business services**
- **Waste & Recycling**
- **Register Office**
- **Conor**
- **Sustainability & Energy**
- **Customer Services**

- **Advice on Human Resources**
- **Occupational Health**
- **Administration of HR Panels**
- **Strategic & Operational HR Support**
- **Employee Relations**
- **Pay & Reward**
- **Recruitment & Retention**
- **Trade Union Engagement**

- **Projects & Programmes**
- **Business Improvement**
- **Transformational Change**
- **Business Support Unit**
- **Executive Support**
- **Political Assistants**

- **Assets**
- **Facilities**
- **Projects and Works**
- **Governance, policy and strategy for council land and property assets**

- **Design and management of network**
- **Provision of corporate ICT service, equipment and telephony**
- **Internet provision**
- **Security management**
- **Research and development**
- **ICT programme and project management**
- **Digital Printing Solutions**
- **Licence compliance and management**

- **Manage the council’s Commercial Business Improvement Programme**
- **Scope and shape programme objectives and priorities**
- **Establish governance arrangements**
- **Manage the programme delivery streams and resourcing profile**
# City of Wolverhampton Council
## Adult Services Leadership Team

<table>
<thead>
<tr>
<th>Role</th>
<th>Responsibilities</th>
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</thead>
</table>
| **Louise Haughton**                            | - Matrix working across Adults and Children’s Services  
- Quality Assurance  
- Policy and Procedures  
- Workforce Development Programme  
- Social Work Development Board  
- Social Work Performance and Practice Standards  
- Personalisation |
| **Meena Dulai**                                | - Lead for Acute and Non-Acute Hospitals  
- D2A Project  
- Assistive Technology  
- Commissioning Liaison  
- Reablement/Enablement Liaison  
- Mental Health Liaison  
- Assessment and case management for older people, people with physical disabilities and people with learning disabilities (East and Hospital Team)  
- Occupational Therapy |
| **Sandra Ashton-Jones**                         | - Transition  
- BCF Adult Community and BCF Integration  
- Carers Team  
- Community Support Team  
- Lead on assessment and case management for older people, people with physical disabilities and people with learning disabilities (North and West Teams)  
- Housing Liaison  
- Safeguarding  
- Meet the legal requirements of the MH Act  
- MH Social work  
- MH and LD Reablement  
- Emergency Duty Team (Adults & Children)  
- Sub regional MH developments  
- Shared Services Development  
- Resettlement Programme |
| **David Watts**                                | - Assessment & Support  
- Planning for all adults  
- Adult Safeguarding/MASH  
- Adult Care Provision  
- Principal Social Worker  
- Better Care/Integrated Working with Health  
- Community Financial Support  
- Adults Commissioning  
- Emergency Duty Team  
- Approved Mental Health Practitioners & Assessments  
- Independent Living Services  
- Carers Support |

Shared role across Adults and Children

Louise Haughton  
Principal Social Worker  
louise.haughton@wolverhampton.gov.uk

Vacant  
Head of Adult Improvement

Meena Dulai  
Head of Adult Services and Health Partnerships  
meena.dulai@wolverhampton.gov.uk

Restructure process underway. One FTE to be priority ringfenced for preferred role.

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Restructure process underway. One FTE to be priority ringfenced for preferred role.
City of Wolverhampton Council
Adult Improvement

Vacant
Head of Adult Improvement

- Transforming Adult Social Care
- Lead on Corporate Projects
- Lead on whole family approach
- Strategic Commissioning for Adult Social Care
- Strategic MASH development
- Support and deputise for Director of Adult Services

Restructure process underway. One FTE to be priority ringfenced for preferred role.

Tom Denham
Head of Adult Provision
tom.denham@wolverhampton.gov.uk

- Community outreach and residential services
- Short Breaks
- Community Pathways
- Day Opportunities
- Reablement/Enablement Services
- Transport Liaison
- Employment Liaison
- Community Equipment Store

Helen Winfield
Head of Community Financial Support
helen.winfield@wolverhampton.gov.uk

- Financial Assessment and Billing
- Welfare Rights
- Direct Payments
- Destitute Plus Provision
- NHS Continuing Healthcare Lead
- MacMillan
City of Wolverhampton Council
Children’s Services Leadership Team

Emma Bennett
Director of Children’s Services
emma.bennett@wolverhampton.gov.uk

- Children in Need & Child Protection
- Disabled Children & Young People
- MASH
- Children & Young People in Care
- Youth Offending
- Early Intervention
- Education Psychology
- Specialist Support
- Headstart
- Safeguarding
- Children’s Commissioning

Dawn Williams
Head of Safeguarding
dawn.williams@wolverhampton.gov.uk

- Matrix working across Adults and Children’s Services
- Safeguarding advice
- People who pose a risk to children
- Management of allegations in respect of people in Positions of Trust
- Looked After Children reviews
- Child Protection Conferences
- Foster home reviews
- Missing Children
- Child Sexual Exploitation
- Trafficked Children
- Child Employment
- Deprivation Of Liberty Safeguards
- Funerals and Property
- Court of Protection
- Children and Adults Safeguarding Boards

Alison Montgomery
Head of Strengthening Families
alison.montgomery@wolverhampton.gov.uk

- Early intervention
- Children in Need and Child Protection

Alison Hinds
Head of Children and Young People in Care
alison.hinds@wolverhampton.gov.uk

- Children and Young People in Care and Care Leavers
- Adoption
- Fostering
- Corporate Parenting
- Disabled Children and Young People

Rachel King
Head of Specialist Support
rachel.king@wolverhampton.gov.uk

- Troubled Families Programme
- Intensive specialist support for services to prevent family breakdown
- Youth Offending
- Residential provision
- Supervised contact for children and young people in care

Rob Hart
Head of Inclusion Support
robert.hart@wolverhampton.gov.uk

- Psychological advice for statutory SEN assessments
- Specialist psychological support to the wider children’s services
- Educational psychology and specialist teaching
- SEN support for schools
- Neurodevelopmental assessments (autism, ADHD)
- Advice on specialist education provision
- Statutory behaviour and attendance work
- Elective Home Education
- Missing From Education
- Virtual School

Vacant
Head of Children’s Improvement

Restructure process underway: One FTE to be priority ringfenced for preferred role.

WCC 703 28.05.2019