

Response to Request for Information

Reference FOI 003457
Date 11 April 2019

Usage of Bailiffs and Parking Enforcement Services

Request:

Under the Freedom of Information Act, I would like to request the following.

1. How many cases were referred to bailiffs each year, and how does this split between:
 - a. Council tax, PCN and other debt recovery
 - b. Insourced vs outsourced to a third party provider
 - c. Per year (2015-18)

Please see example table below

	2015	2016	2017	2018
Council Tax (Insourced)	0	0	0	0
PCN (Insourced)	0	0	0	0
Other debt recovery (Insourced)	0	0	0	0
Council Tax (Outsourced)	7904	4186	13099	14326
PCN (Outsourced)	4,935	0	8,817	7,117
Other debt recovery (Outsourced)	527	369	490	930
Insourced total	0	0	0	0
Outsourced total	13,366	4,555	22,406	22,373
Grand Total	13,366	4,555	22,406	22,373

2. Which, if any, third party providers did you use for these bailiff services, and how many cases did each manage each year (2015-18)?
 - a. Split by Council tax, PCN and other debt recovery
- Please see example table below

Q2	2015	2016	2017	2018
Bristow & Sutor (Council Tax)	5,987	2,904	10,214	9,882
Bristow & Sutor (PCN)	2,508	0	4,474	5,410
Bristow & Sutor (Other Debt Recovery)	354	338	352	709
Rundles (Council Tax)	1,917	1,282	2,885	4,444
Rundles (Other Debt Recovery)	173	31	138	221
Equita (PCN)	2,427	0	4,343	1,707
Bristow & Sutor Total	8,849	3,242	15,040	16,001
Rundles Total	2,090	1,313	3,023	4,665
Equita Total	2,427	0	4,343	1,707
Grand Total	13,366	4,555	22,406	22,373

3. What was the total cost of parking enforcement services (e.g. traffic wardens, towing, clamping etc.) per year (2015-18)?
- a. Split between insourced vs outsourced to a third party provider
Please see example table below

Q3	2014 / 2015	2015 / 2016	2016 / 2017	2017 / 2018
Insourced	£ 335,653.46	£ 486,508.43	£ 523,375.98	£ 497,233.06
Outsourced	£ 493,692.72	£ 524,830.12	£ 683,386.64	£ 681,257.78
Grand Total	£ 829,346.18	£ 1,011,338.55	£ 1,206,762.62	£ 1,178,490.84

Please note the above information is provided by financial years not calendar years

4. Which, if any, third party providers do you use to manage parking enforcement services? Please could you disclose the total amount spent with each provider per year (2015-18)
Please see example table below

Q4	2014 / 2015	2015 / 2016	2016 / 2017	2017 / 2018
APCOA	£ 493,692.72	£ 524,830.12	£ 683,386.64	£ 681,257.78
Grand Total	£ 493,692.72	£ 524,830.12	£ 683,386.64	£ 681,257.78

Please note the above information is provided by financial years not calendar years