# Wolverhampton City Council Role Profile Description TESB40S

Date	December 2011
Family	Technical (School Based)
Role Profile Level Number	40S
Purpose	
To manage a team/s to undertake specific specialised projects in a specific discipline, to given timescales, costs and specifications and/or to provide expert technical/professional advice in a school or educational establishment setting.	
Role Accountability	End Result
Planning	
Provide inputs to plans/budgets for work programmes; and plan and organise self and team to complete work programme to time budgets and standards.	<ul> <li>Plans and budgets achieved</li> <li>Service delivered to agreed standards and programme</li> <li>Self and team time used effectively</li> </ul>
Work Solutions	
Develop solutions to complex issues and organise their implementation.	<ul> <li>Recommendations and proposals for resolving complex issues</li> <li>Solutions delivered and implemented</li> <li>Professional/technical standards upheld</li> </ul>
Service Delivery	
Provide complex technical advice/information/guidance to Headteacher / SLT and governing body and external to the school or establishment.	<ul> <li>Specialist advice delivered</li> <li>Input provided to the appropriate policy proposals</li> <li>Headteacher / SLT aware of implications, threats and opportunities</li> </ul>

Compliance	
Ensure compliance with school or establishment policy/regulations/legislation and appropriate technical standards, including where larger risk and/or projects are involved.	<ul> <li>Technical standards maintained or improved</li> <li>Compliance ensured</li> </ul>
Reports	
Provide reports on complex issues, representing the school or establishment's interests internally and externally.	<ul> <li>Clear summary of risks and issues</li> <li>Reports completed to time/standards/policy</li> <li>Advocacy of school or establishment's position</li> </ul>
People Management	
Involved in recruitment process. Responsible for the training and development of team members, and providing technical guidance, support. Allocating, monitoring team/s work.	<ul> <li>Technical advice and training provided</li> <li>Team/s technically competent</li> <li>Targets and objectives achieved</li> </ul>
Operations	
Manage team operations and assigned projects to meet set targets and standards.	<ul> <li>Work completed to required standards</li> <li>Targets achieved</li> <li>Adherence to school/ establishment or Council's policies/procedures</li> </ul>
Risk	
May operate risk management procedures and standards on multiteam complex issues and projects.	<ul> <li>Potential risks managed</li> <li>School or establishment's reputation and resources maintained</li> <li>Legal requirements met</li> </ul>
Resources	
Contribute to identifying and securing resources to support project workload	<ul> <li>Available resources managed to deliver agreed objectives</li> <li>Resource needs identified</li> </ul>

#### Nature of Contacts and Relationship (who and the nature of the communications)

- May have a wide range of internal and external contacts, including other local services, external partners, and the general public
- Headteacher / SLT receive work instruction and refer problems
- May deal with members of the governing body to explain or report on technical advice given
- May have need to manage contractors/suppliers

# Working Environment Context (disruption, physical, disagreeable, health and safety aspects)

- Mainly office based, but possibility of isolated working locations
- Some dangerous environments where Permits to Work are required e.g. enclosed spaces, or dangerous materials present (e.g. asbestos)
- Some unsocial hours to deal with emergencies or disasters

### Procedural Context (creativity, discretion, impact, concentration)

- Highly flexible and adaptive to respond to a range of situations and evaluate possible alternatives for action
- May need to balance use of resources between competing projects
- May be required to work to tight deadlines
- Internal and external impact could be significant, requiring time and resources to remedy

#### **Planning Requirement**

- Will be targeted against project/s and will report progress and issues in a timely manner
- Has broad freedom to operate within the agreed service plan
- Will also plan targets against project/s for team/s

#### Key Facts and Figure Ranges (include likely size of any team managed)

- Management of team/s
- Manage multiple projects/schemes
- Approval authority within delegated limits

# Skills, Knowledge and Qualifications

- Technical ability equivalent to graduate level, together with a specialised professional/vocational qualification and extensive experience
- Ability to plan and manage multiple teams to deliver complex projects on budget
- Financial experience in schools, education establishment, local government or similar settings.
- In-depth knowledge of own work area and good knowledge of internal and external situations facing the school or establishment in a local and regional context

# **Equipment Operated and Essential Skills**

- May use specialised software at an advanced level, and develop own applications
- May also use specialised testing or analysis equipment, as required
- Comply with the school / establishment or Council's mobility policies