



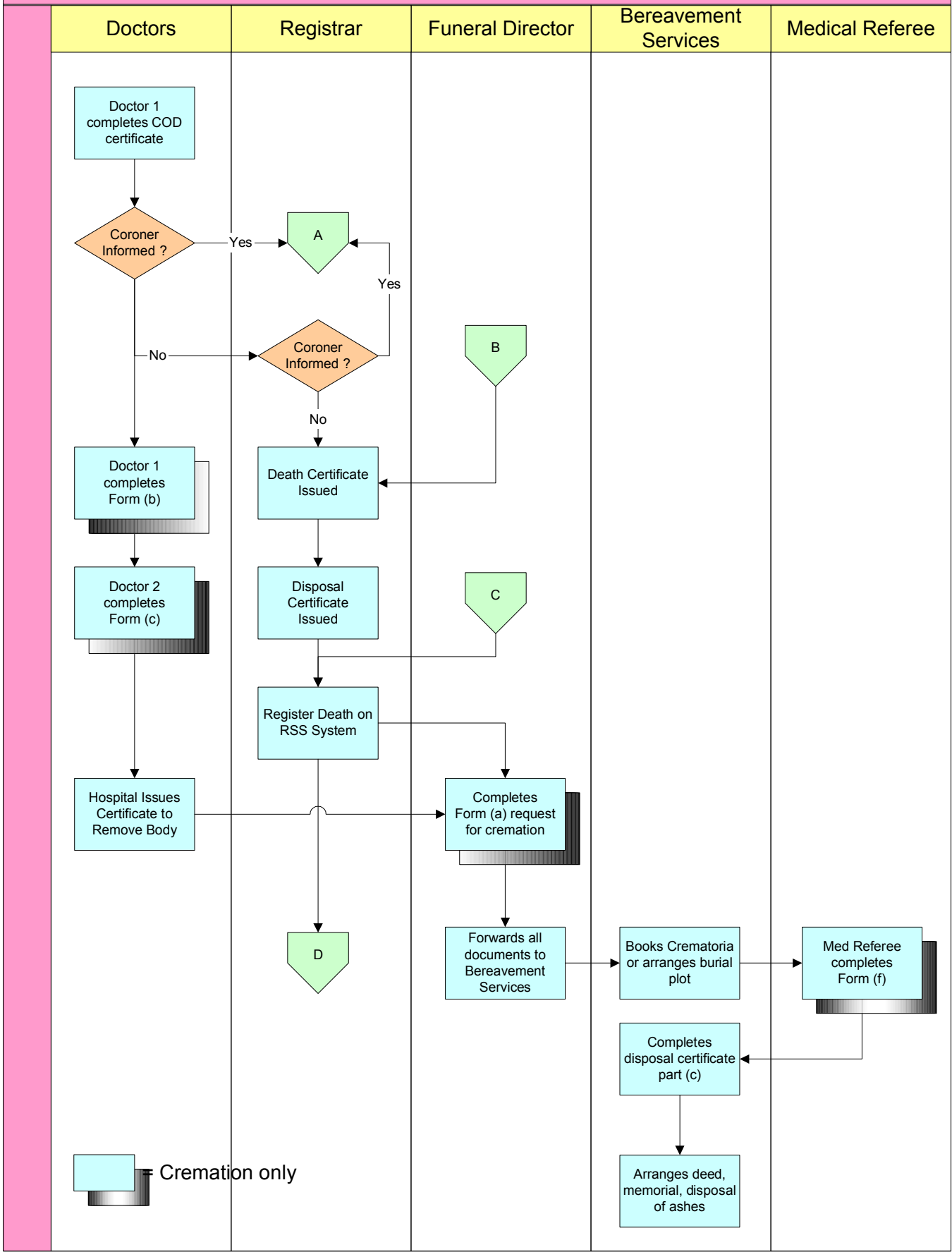
Bereavement Centre Project

Process Analysis

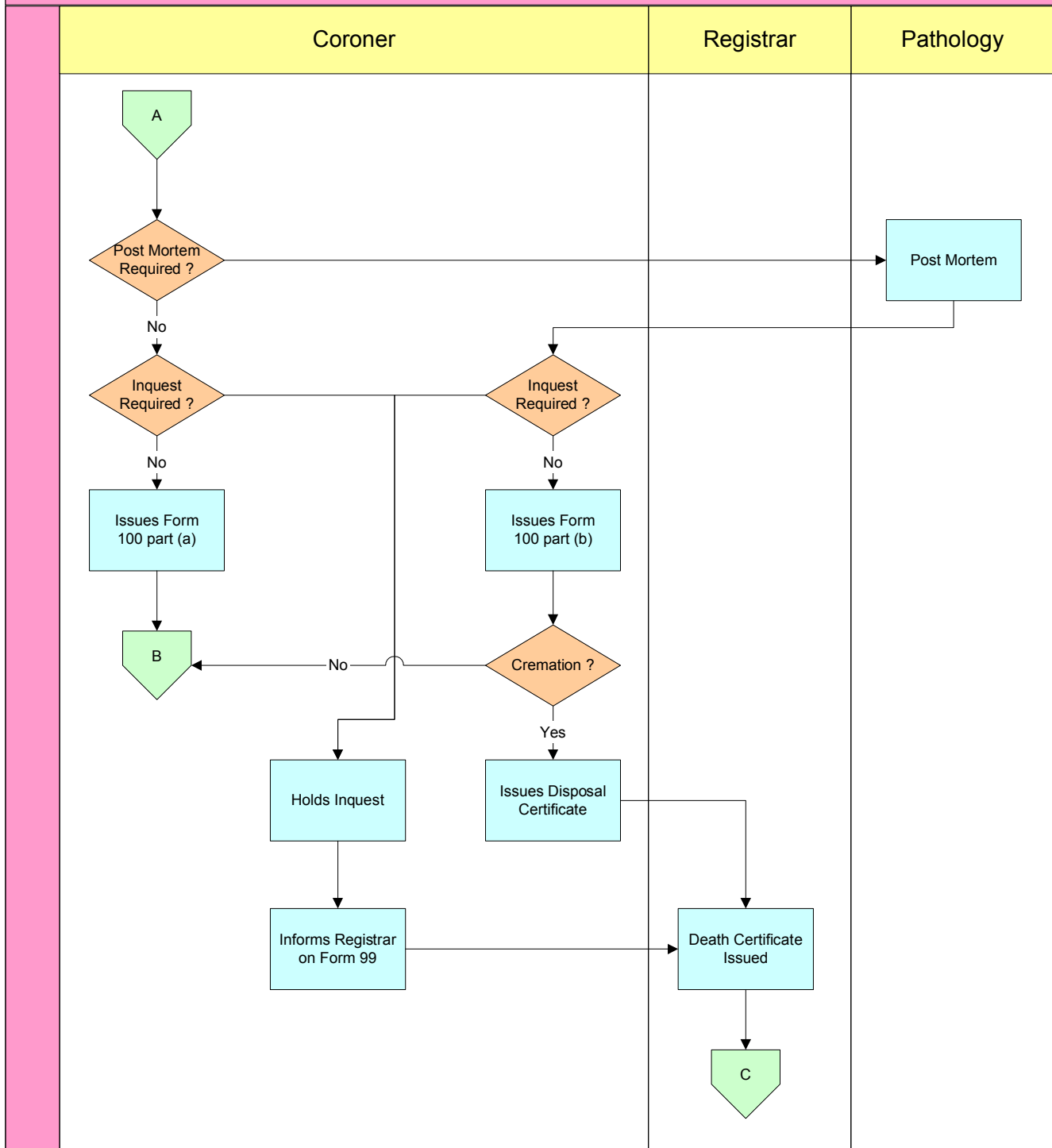
Legend

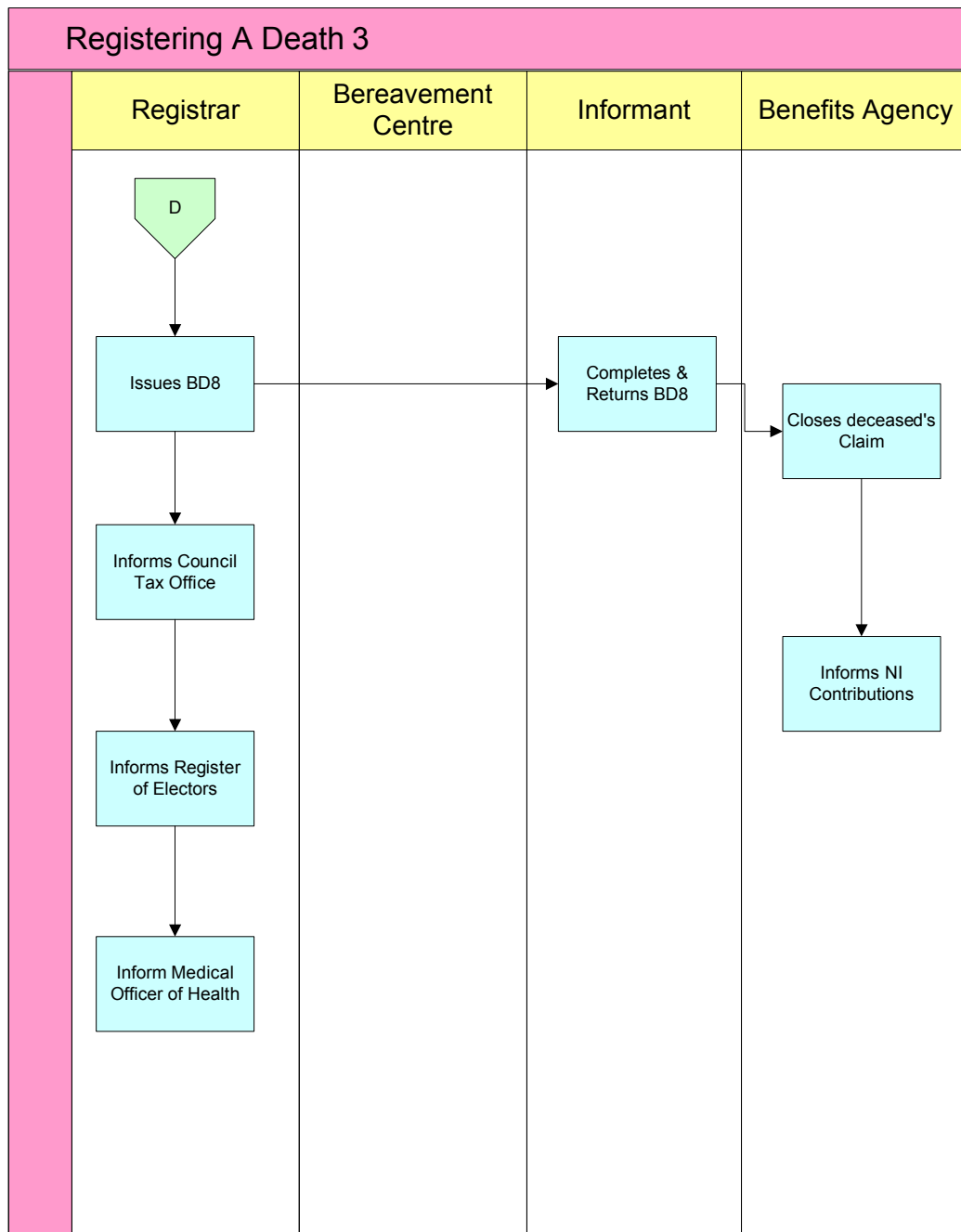
WCC	Wolverhampton City Council
BA	Benefits Agency
IR	Inland Revenue
JSA	Job Seeker's Allowance
IS	Income Support
WMPF	West Midlands Pension Fund
NOK	Next Of Kin
COD	Medical certificate of death
RSS	Registrars Computer system
BD8	Notification of death to Department of Social Security
Form-A	Application for cremation form
Form-B	Certificate of medical attendant form
Form-C	Confirmatory medical certificate
Form-F	Authority to cremate
Form 100(a)	Notification to Registrar – no post mortem
Form 100(b)	Notification to Registrar – post mortem, no inquest
Form 99	Coroner's Certificate after inquest
Form R27	Repayment to deceased's estate
Form R38	Tax claim
Form P161	Pension enquiry
Form IR45	Information leaflet – what to do about tax
Form IHT205	Account of the estate
Form IHT200	Full account of the estate – inheritance tax purposes

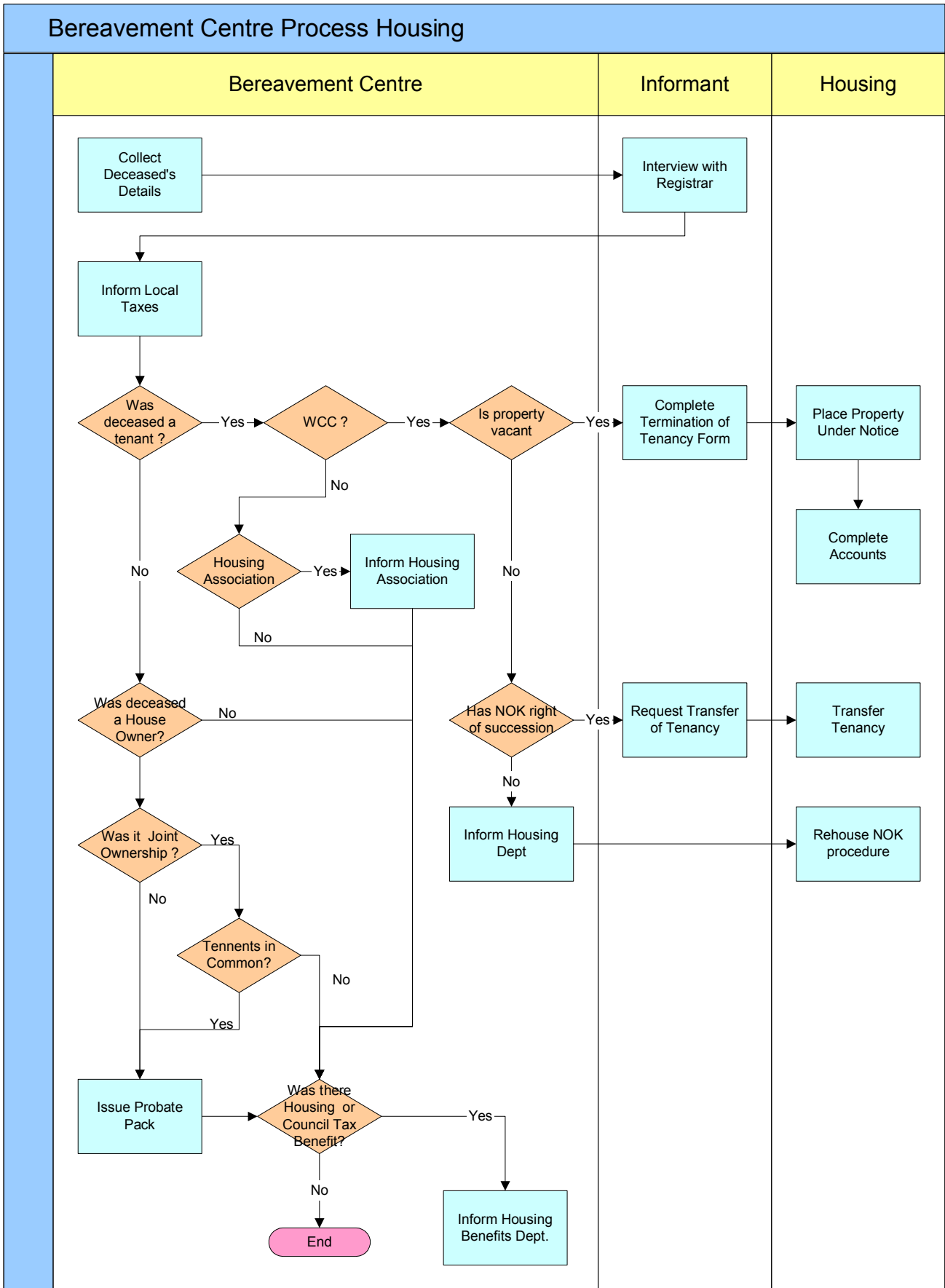
Registering A Death 1

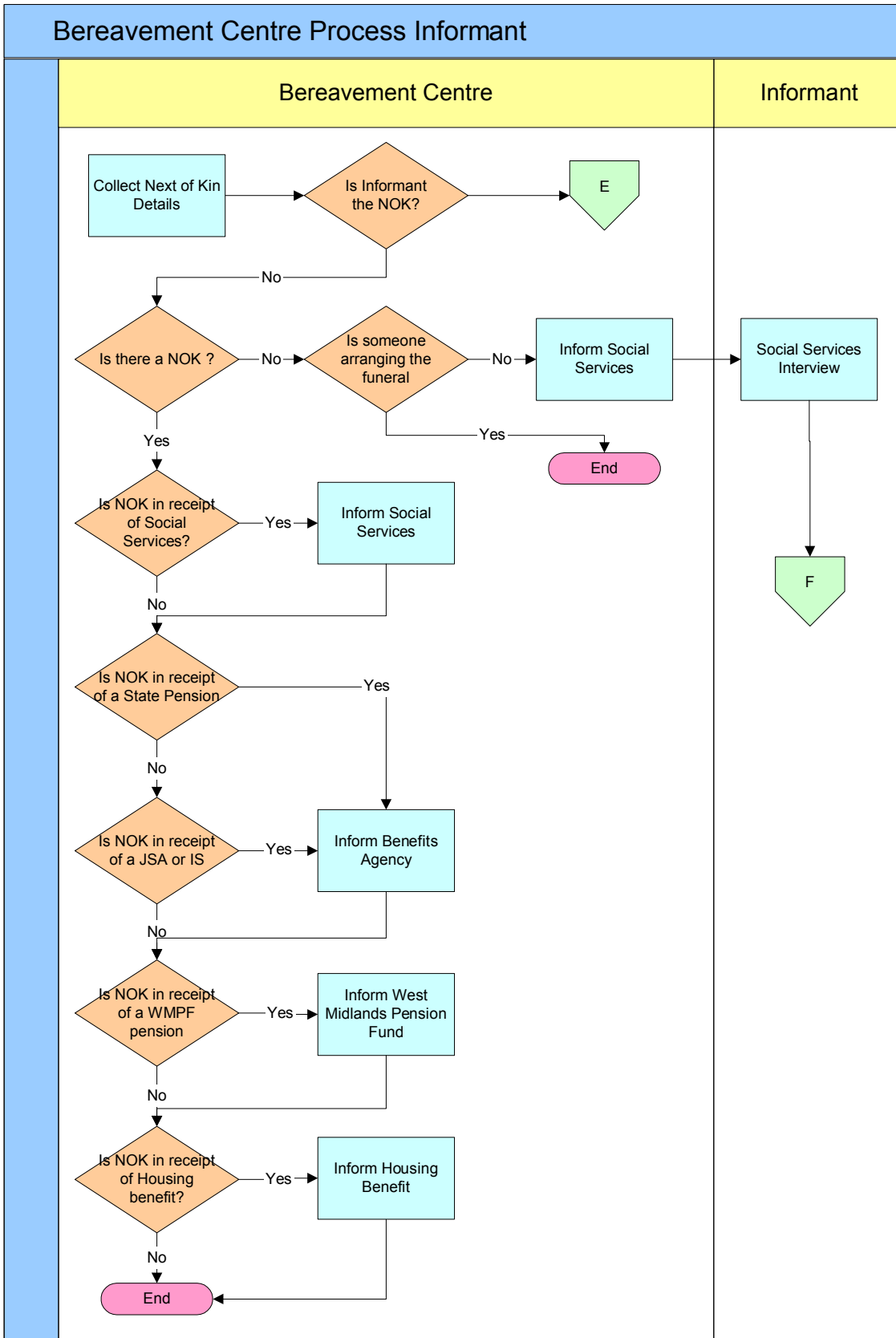


Registering A Death 2









Bereavement Centre Process Next of Kin

